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Tender

THE PROVISION OF OVERNIGHT CONCIERGE AND SUPPORT SERVICE TO THE WINTER NIGHT SHELTER

Medway Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066731

Procurement identifier (OCID): ocds-h6vhtk-05cfc ([view related notices](#))

Published 20 October 2025, 2:05pm

Scope

Description

The introduction of the night security service is intended to

- Enhance the safety and wellbeing of both service users and staff
- Provide a consistent and reassuring presence throughout the night
- Support the management of access and behaviour within the provision
- Strengthen the overall delivery and emergency accommodation services.

To ensure the safety, professionalism and effectiveness of the security service at the winter sit up provision, the appointed provider must meet the following minimum quality standards:

Operatives must hold a valid security industry authority licence.

Staff must have completed training in:

- Conflict resolution and de-escalation techniques
- Safeguarding and working with vulnerable individuals
- Basic first aid

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.kentbusinessportal.org.uk/tenders/UK-UK-Chatham:-Public-security-services./9N6ZX2VZN8>

To respond to this opportunity, please click here:

<https://www.kentbusinessportal.org.uk/respond/9N6ZX2VZN8>

Total value (estimated)

- £54,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 March 2026
- 3 months

Main procurement category

Services

CPV classifications

- 75241000 - Public security services

Contract locations

- UKJ41 - Medway

Submission

Enquiry deadline

7 November 2025, 12:00pm

Tender submission deadline

17 November 2025, 12:00pm

Submission address and any special instructions

<https://www.kentbusinessportal.org.uk/respond/9N6ZX2VZN8>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Technique questions	Quality	80%
Price	Price	10%
Social Value	Price	10%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Medway Council

- Public Procurement Organisation Number: PWYH-3898-LDQR

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United Kingdom

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Email: vincent.webb@medway.gov.uk

Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government