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Tender

Wembley Stadium Station Events Management Services

THE CHILTERN RAILWAY COMPANY LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066665

Procurement identifier (OCID): ocds-h6vhtk-05cfa8

Published 20 October 2025, 12:19pm

Scope

Description

Wembley Stadium Station Events Management Services, including crowd management, customer services, and deployment of fixtures and equipment to support crowd management, in the form of a station queuing system.

Total value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031

- 5 years

Main procurement category

Services

CPV classifications

- 79620000 - Supply services of personnel including temporary staff
- 79952000 - Event services

Contract locations

- UKI3 - Inner London - West
- UKI7 - Outer London - West and North West

Participation

Legal and financial capacity conditions of participation

Bidders to confirm whether they have, or can commit to obtain, prior to the award of the contract, the levels of insurance cover indicated below:

(a) Employer's (Compulsory) Liability Insurance = £10,000,000

(b) Public Liability Insurance = £10,000,000

(c) Professional Indemnity Insurance = £5,000,000

(d) Product Liability Insurance = £2,000,000

CHILTERN is entitled to terminate the Contract in full by giving not less than 3 months written notice.

Comply with the Arriva Code of Conduct.

Please see the ITP for further information.

Technical ability conditions of participation

Hold the following qualifications and standards or equivalent:

ISO 9001, ISO 45001 or ISO 14001

Please see ITP for further information.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Submission type

Requests to participate

Deadline for requests to participate

17 November 2025, 12:00pm

Submission address and any special instructions

Access to the procurement documents is restricted.

Electronic communication requires the use of tools and devices that are not generally available.

Unrestricted and full direct access to these tools and devices is possible, free of charge.

To access the Procurement Documents:

CHILTERN will be using the Market Dojo e-platform

for this Procurement.

Bidders should use the link <https://marketdojo.com/market-doj-sign-up/>(<https://marketdojo.com/market-doj-sign-up/>) and follow the instructions to register as a supplier.

Once a Bidder is logged into Market Dojo it will be able to locate the Procurement by clicking Wembley Stadium Station Events Management Services - Invitation to Participate and searching for the reference number Invitation Code: CA89F88DB6.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

3 to 5 suppliers

Selection criteria:

CHILTERN intends to invite 3 to 5 Bidders to participate in Stage 2, the Invitation to Tender. See ITP for further details.

Award decision date (estimated)

12 January 2026

Award criteria

Name	Type	Weighting
Technical	Quality	50%
Price	Cost	40%
Commercial	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

This procurement will consist of 5 Stages.

Stage 1 - Invitation to Participate (ITP) which includes a procurement specific questionnaire (PSQ). Bidders who are successfully shortlisted in Stage 1 will be invited to participate in Stage 2.

Stage 2 - Invitation to Tender.

Stage 3 - Best and Final Offers

Stage 4 - Preferred Bidder Stage.

Stage 5 - Contract Award

CHILTERN reserve the right to refine the award criteria and/or weightings under section 24 Procurement Act 2023.

Contracting authority

THE CHILTERN RAILWAY COMPANY LIMITED

- Companies House: 03007939
- Public Procurement Organisation Number: PNPV-7838-DRMN

1 Admiral Way

Sunderland

SR3 3XP

United Kingdom

Contact name: Iain Alexander

Email: iain.alexander@chilternrailways.co.uk

Website: <http://www.chilternrailways.co.uk>

Region: UKC23 - Sunderland

Organisation type: Private utility