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Tender

Telephony and Resilience

Portsmouth Water Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066522

Procurement identifier (OCID): ocds-h6vhtk-05cf4e

Published 17 October 2025, 7:05pm

Scope

Description

1.2.1PWL wishes to let a Contract to improve and extend its Telephony & Resilience capability.

1.2.2This procurement is to provide Portsmouth Water with a Supplier capable of providing the goods and services required to satisfy PW's move away from PSTN lines to a more secure and longer lasting solution.

1.2.3The initial work required under the contract must be complete by January 2027.

1.2.4PWL requires a robust and secure digital communication infrastructure that ensures reliable connectivity across all designated Portsmouth Water sites, providing the continuous and secure connectivity required for Critical National Infrastructure.

1.2.5The Goods and Services required will support PWL's Operational and Information Technology needs at least until August 2030 and potentially to August 2035. A more detailed discussion on the needs of PWL is contained in the Scope document

1.2.6The Contractor will be expected to collaborate with existing suppliers, where required by PW and to work with PWL on establishing a single supply chain provider without any interruption to the existing service.

1.2.7 Portsmouth Water and the Contractor will implement a Service Level Agreement. This comprehensive SLA will guarantee responsive support for any issues related to the communication network, safeguarding the continuity of Portsmouth Water's core service delivery at all times.

1.2.8 The provided communication network shall facilitate seamless point-to-point connectivity between all Portsmouth Water's approximately 48 sites, as outlined in the Scope Document

1.2.9 The network shall be capable of segregating, prioritising, and reliably supporting data traffic generated by critical systems, including but not limited to: Telemetry (GEOSCAD), CCTV, solar arrays, and inter-site operational process data.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Havant:-Mobile-telephones./F9V93M2ZYC>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/F9V93M2ZYC>

Commercial tool

Establishes a framework

Total value (estimated)

- £3,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 March 2026 to 2 March 2031
- Possible extension to 3 March 2036

- 10 years, 2 days

Description of possible extension:

5 years (aligned to PWL business plan periods (AMP) with option to extend for a further 5 year

Main procurement category

Works

CPV classifications

- 32250000 - Mobile telephones
- 32412000 - Communications network
- 32412100 - Telecommunications network
- 32430000 - Wide area network
- 32510000 - Wireless telecommunications system
- 32551400 - Telephone network
- 45314200 - Installation of telephone lines
- 64200000 - Telecommunications services
- 64211000 - Public-telephone services
- 64214000 - Dedicated-business telephone network services
- 64215000 - IP telephone services
- 72315000 - Data network management and support services
- 72720000 - Wide area network services

Contract locations

- UKJ - South East (England)
-

Framework

Maximum number of suppliers

1

Maximum percentage fee charged to suppliers

0%

Framework operation description

Framework will provide a master services agreement to call off packages as required

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Submission

Enquiry deadline

24 October 2025, 2:00pm

Submission type

Tenders

Deadline for requests to participate

31 October 2025, 2:00pm

Submission address and any special instructions

To respond to this opportunity, please click here: <https://www.delta-sourcing.com/respond/F9V93M2ZYC>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 November 2025

Award criteria

Name	Description	Type
Price	Price	Price

Weighting description

As outlined in the procurement documents

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Selection Questionnaire followed by ITT, as detailed in the procurement document available.

Contracting authority

Portsmouth Water Limited

- Public Procurement Organisation Number: PTQG-7125-BLXM

Brockhampton Springs,, West Street,

Havant

PO9 1LG

United Kingdom

Contact name: David Gilmour

Email: david.gilmour@portsmouthwater.co.uk

Region: UKJ35 - South Hampshire

Organisation type: Private utility