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Planning

Communication Platform (Software App)

East Kent Hospitals University NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066456

Procurement identifier (OCID): ocds-h6vhtk-05cf2b

Published 17 October 2025, 4:13pm

Scope

Description

Communication Platform (Software App) for clinical use.

It's a cloud hosted app that is used principally, but not exclusively, by doctors. There are 2 main and widely used clinical workflows used across the Trust. Referrals and Handovers. Please note we are not looking for a provider to develop a product the product MUST be ready for deployment and have appropriate clinical safety certification including DCB0129.

A full description of the required specification is located on the Atamis project.

Total value (estimated)

- £240,000 excluding VAT
- £288,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 31 March 2028
- 2 years, 1 month

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Engagement

Engagement deadline

10 November 2025

Engagement process description

East Kent Hospital NHS Foundation Trust is issuing this Request for Information (RFI) for the purpose of engaging with the market in order to inform the further development of draft proposals for a Clinical Communications Platform.

The objective of this RFI is to:

- Gather information to support the definition of the project scope and objectives
- Understand supplier capabilities
- Assess market conditions, trends and innovations
- Determine pricing structures
- Exploring technical solutions
- Assessing potential risks

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Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

12 December 2025

Contracting authority

East Kent Hospitals University NHS Foundation Trust

- Public Procurement Organisation Number: PYBV-2474-CMNH

Trust Headquarters, Kent and Canterbury Hospital, Ethelbert Road

Canterbury

CT1 3NG

United Kingdom

Email: hannah.greening@nhs.net

Website: <https://www.ekhft.nhs.uk>

Region: UKJ44 - East Kent

Organisation type: Public authority - central government