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Planning

25074 Cambridgeshire County Council Childrens Services Independent Complaints

Cambridgeshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - <u>view information</u> <u>about notice types</u>

Notice identifier: 2025/S 000-066455

Procurement identifier (OCID): ocds-h6vhtk-05cf2a

Published 17 October 2025, 4:13pm

Scope

Reference

25074

Description

Cambridgeshire County Council seeks to purchase the services of a fully managed, complete, Independent Complaint Investigation Service, where Independent Persons (IP) and Investigating Officers (IO) will be provided to fulfil the independent element of Cambridgeshire's complaint investigations under the statutory Children's Social Care procedures as outlined within The Children Act 1989 Representations Procedure (England) Regulations 2006.

Total value (estimated)

- £140,000 excluding VAT
- £168,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2031
- 5 years

Main procurement category

Services

CPV classifications

• 85300000 - Social work and related services

Contract locations

• UKH12 - Cambridgeshire CC

Engagement

Engagement deadline

7 November 2025

Engagement process description

Please complete the attached market engagement form via the link

https://forms.office.com/e/F430ijy86g

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Cambridgeshire County Council

• Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

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PE28 4YE

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Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government