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Planning

## **25074 Cambridgeshire County Council Childrens Services Independent Complaints**

Cambridgeshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066455

Procurement identifier (OCID): ocds-h6vhtk-05cf2a

Published 17 October 2025, 4:13pm

### **Scope**

### **Reference**

25074

### **Description**

Cambridgeshire County Council seeks to purchase the services of a fully managed, complete, Independent Complaint Investigation Service, where Independent Persons (IP) and Investigating Officers (IO) will be provided to fulfil the independent element of Cambridgeshire's complaint investigations under the statutory Children's Social Care procedures as outlined within The Children Act 1989 Representations Procedure (England) Regulations 2006.

### **Total value (estimated)**

- £140,000 excluding VAT
- £168,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2031
- 5 years

### **Main procurement category**

Services

### **CPV classifications**

- 85300000 - Social work and related services

### **Contract locations**

- UKH12 - Cambridgeshire CC

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## **Engagement**

### **Engagement deadline**

7 November 2025

## **Engagement process description**

Please complete the attached market engagement form via the link

<https://forms.office.com/e/F430ijy86g>

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

### **Cambridgeshire County Council**

- Public Procurement Organisation Number: PJVB-3262-VGVJ

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Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government