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Award

P0424 - Trophons Maintenance Agreement

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066421

Procurement identifier (OCID): ocds-h6vhtk-05cf17 ([view related notices](#))

Published 17 October 2025, 3:41pm

Scope

Reference

P0424

Description

Hywel Dda University Health Board (HDUHB) have purchased twenty-eight (28) Trophon®2 Systems within the past twelve (12) months and the warranty of the equipment is now expiring which needs to be replaced with a full service and maintenance contract to ensure the equipment is validated for use. This equipment is essential to support the Planned and Specialist Care Clinical Care Group (CCG) in improving infection prevention and control measures as the Trophon®2 System is integral to the safe and compliant reprocessing of ultrasound probes used in outpatient procedures. Without this system in place, there is an increased risk of delays in service delivery, potential breaches in decontamination standards, and further strain on an already pressured service.

Contract 1. P0424 - Trophons Maintenance Agreement

Supplier

- Nanosonics Europe Limited

Contract value

- £140,006.48 excluding VAT
- £168,007.77 including VAT

Above the relevant threshold

Earliest date the contract will be signed

29 October 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2028
- 3 years

Main procurement category

Services

CPV classifications

- 50421000 - Repair and maintenance services of medical equipment

Contract locations

- UKL14 - South West Wales

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

The Health Board required a maintenance contract to support equipment previously purchased. The associated maintenance can only be provided by the equipment manufacturer.

Supplier

Nanosonics Europe Limited

- Public Procurement Organisation Number: PCTP-4757-DZZW

Ground Floor at The Forum, Unit C1 & C2, Hercules Business Park, Bird Hall Lane

Stockport

SK3 0UX

United Kingdom

Email: s.scott@nanosonics.com

Region: UKD35 - Greater Manchester South East

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. P0424 - Trophons Maintenance Agreement

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Lowri James

Email: lowri.james7@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales