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Tender

EPP0128 - ICT Fully Managed Service

Castle Point Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066414

Procurement identifier (OCID): ocds-h6vhtk-05cf12

Published 17 October 2025, 3:28pm

Scope

Reference

EPP0128

Description

Castle Point Borough Council (CPBC) via the Essex Procurement Partnership (EPP) is seeking provision of an ICT Fully Managed Service, designed to enhance the efficiency, responsiveness, and quality of services provided by CPBC.

Further detail in relation to the requirements can be found in the document repository in the Delta e-tendering portal

Total value (estimated)

- £2,500,000 excluding VAT
- £3,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 30 September 2028
- Possible extension to 30 September 2030
- 4 years, 6 months

Description of possible extension:

Contract length will be 30 months with the option to extend for a further 1+1 year which is solely at the discretion of the Council. This period includes an implementation period of 6 months with the service commencing on 1st October 2026 until 30th September 2030.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

12 November 2025, 11:59pm

Submission type

Requests to participate

Deadline for requests to participate

17 November 2025, 12:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/delta/index.html>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

Maximum 5 suppliers

Selection criteria:

Procurement Specific Questionnaire will be used to select supplier to tender including

additional questions in the Conditions of Participation - Organisational Standards/Security/Service Levels/

Technology

Award decision date (estimated)

24 February 2026

Award criteria

Name	Description	Type	Weighting
Commercial Response	Technical response broken down into 10 sub criterion	Cost	50%
Technical Response	Technical response broken down into 10 sub criterion	Quality	45%
Social Value	Technical response broken down into 10 sub criterion	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

This procurement is covered by the Procurement Act 2023 and Procurement Regulations 2024 using the Competitive Flexible Procedure.

This is a 2 stage procedure and further detail in relation to the requirements can be found in the document repository in the Delta e-tendering portal

Justification for not publishing a preliminary market engagement notice

A PIN was published 14/10/2024

Contracting authority

Castle Point Borough Council

- Public Procurement Organisation Number: PNQD-4618-BZPT

Kiln Road

Benfleet

SS7 1TF

United Kingdom

Email: lquigley@castlepoint.gov.uk

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - sub-central government