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Tender

## **EPP0128 - ICT Fully Managed Service**

Castle Point Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066414

Procurement identifier (OCID): ocds-h6vhtk-05cf12

Published 17 October 2025, 3:28pm

### **Scope**

### **Reference**

EPP0128

### **Description**

Castle Point Borough Council (CPBC) via the Essex Procurement Partnership (EPP) is seeking provision of an ICT Fully Managed Service, designed to enhance the efficiency, responsiveness, and quality of services provided by CPBC.

Further detail in relation to the requirements can be found in the document repository in the Delta e-tendering portal

### **Total value (estimated)**

- £2,500,000 excluding VAT
- £3,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 30 September 2028
- Possible extension to 30 September 2030
- 4 years, 6 months

Description of possible extension:

Contract length will be 30 months with the option to extend for a further 1+1 year which is solely at the discretion of the Council. This period includes an implementation period of 6 months with the service commencing on 1st October 2026 until 30th September 2030.

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom

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### **Submission**

**Enquiry deadline**

12 November 2025, 11:59pm

**Submission type**

Requests to participate

**Deadline for requests to participate**

17 November 2025, 12:00pm

**Submission address and any special instructions**

<https://www.delta-esourcing.com/delta/index.html>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Suppliers to be invited to tender**

Maximum 5 suppliers

Selection criteria:

Procurement Specific Questionnaire will be used to select supplier to tender including

additional questions in the Conditions of Participation - Organisational Standards/Security/Service Levels/

Technology

### **Award decision date (estimated)**

24 February 2026

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### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Commercial Response	Technical response broken down into 10 sub criterion	Cost	50%
Technical Response	Technical response broken down into 10 sub criterion	Quality	45%
Social Value	Technical response broken down into 10 sub criterion	Quality	5%

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### **Other information**

#### **Conflicts assessment prepared/revised**

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

### Competitive flexible procedure description

This procurement is covered by the Procurement Act 2023 and Procurement Regulations 2024 using the Competitive Flexible Procedure.

This is a 2 stage procedure and further detail in relation to the requirements can be found in the document repository in the Delta e-tendering portal

### Justification for not publishing a preliminary market engagement notice

A PIN was published 14/10/2024

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## Contracting authority

### Castle Point Borough Council

- Public Procurement Organisation Number: PNQD-4618-BZPT

Kiln Road

Benfleet

SS7 1TF

United Kingdom

Email: [lquigley@castlepoint.gov.uk](mailto:lquigley@castlepoint.gov.uk)

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - sub-central government