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Contract

Community Services for Working Age Adults, with Learning Disabilities, Complex Health Needs, Autism, Mental Health or Physical Disabilities - Specialist Community Support - Lot 3a and 3b

Warwickshire County Council
NHS Coventry and Warwickshire Integrated Care Board

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-066374

Procurement identifier (OCID): ocds-h6vhtk-04c837

Published 17 October 2025, 2:45pm

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall

Warwick

CV344SA

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Warwick

Email

frances.omahoney@nhs.net

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.happyhealthylives.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Services for Working Age Adults, with Learning Disabilities, Complex Health Needs, Autism, Mental Health or Physical Disabilities - Specialist Community Support - Lot 3a and 3b

Reference number

CSW - 21272

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) and ICB are seeking tenders for their Community Services for Working Age Adults (WAA), with learning disabilities, autism, mental health or physical disabilities. This is a refresh tender for Lot 3a and 3b to allow new providers to apply for a contract for these services and to allow those who are unsuccessful first time around to re-apply.

(Note: Providers who were successful in being awarded a contract previously should not reapply for any Lots they were awarded).

The purpose of care and support commissioned through this model is to enable people to live good and fulfilling lives by being supported to achieve the things that are important to

them.

The support people can access will comprise three broad elements:

- Support to live independently in my own home (Independent Living)
- Support to live a fulfilling life in my local community (Community Opportunities)
- Support for my family and carers (Overnight Opportunities)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £115,000,000

II.2) Description

II.2.1) Title

3a - Complex Physical Health Needs

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council and Coventry City Council but also may be outside the boundaries.

II.2.4) Description of the procurement

Individuals are likely to have multiple complex physical health needs. We will be looking to

commission a range of providers with specialist skills in relation to:

- Complex physical health needs; Mental Health needs; Profound and multiple learning disabilities;
- Individuals are likely to need longer-term care and support, often on a full-time basis. With the right specialist support this may reduce over time as people build their networks and skills.
- Providers will have the necessary registration to undertake regulated activities and staff will have specialist skills in relation to managing complex physical health needs.

II.2.14) Additional information

The initial contract term will be from 13th October 2025 to 31st July 2028 however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

II.2) Description

II.2.1) Title

3b - Complex behaviours

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council and Coventry City Council but also may be outside the boundaries.

II.2.4) Description of the procurement

Individuals are likely to have behaviour that challenges, behaviours of destructive nature, experienced trauma, forensic needs or fluctuating mental health needs. We will be looking to

commission a range of providers with specialist skills in relation to:

- Dual diagnosis including physical needs, mental health and/or learning disabilities and/or autism;
- Complex behaviours;
- Behaviours that can challenge services;
- Trauma informed practice.
- Forensic Needs

Individuals are likely to need longer-term care and support, often on a full-time and 24/7 basis, including 1:1, 2:1, 3:1 support and higher. With the right specialist support this may reduce over time as people build their networks and skills. Providers will have the necessary registration to undertake regulated activities and staff will have specialist skills in relation to Positive Behaviour Support & support and liberty protection safeguarding.

II.2.14) Additional information

The initial contract term will be from 13th October 2025 to 31st July 2028 however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040376](#)

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

3D Care Services Limited

Erdington

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13925373

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Access Care Group Ltd

Corby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12759255

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Accomplish Group Limited

Halesowen

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

2147328

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Advance Housing & Support

Witney

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Mutuals Public Register

21143R

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Anchor Care Services Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

15114063

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Angel and Star Care Services

Stafford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11618190

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Apollo Home Healthcare Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8899431

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Apt Care Options Ltd

Rugby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12185145

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Aroma Care People Ltd

Lutterworth

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9779939

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Aspects Care Homes Ltd

Cotteridge

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8207833

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Aspirations Care Ltd

Gloucester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5110576

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

BE CARE LIMITED

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13930191

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Carters Green Healthcare Services

West Bromwich

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13280092

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Salutem LD Bidco IV Limited T/A Salutem Supported Living Midlands

Windsor

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10988939

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Courage Healthcare West Midlands Ltd

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

7329505

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Covenant Healthcare Ltd TA Heritage Healthcare Coventry

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12711116

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Cradley Care Services LTD

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12751320

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Cynosure Healthcare Services Ltd

Northampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9279415

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Destiny International Care Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9663281

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Diligence Healthcare Services

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14647591

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Divergent Healthcare Limited

Rugby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14277673

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Dwell Homecare Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9771730

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Elyon Healthcare

Northampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8912984

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Eniven Social Care Limited

Leicester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13369081

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Ensure Care Ltd

Leamington Spa

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8206458

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

ERRAND PLUS AND PERSONAL SERVICES LTD

Norwich

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10408196

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Everyday Living Care

Hinckley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9712423

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

FirstCare (GB) Ltd

Bedford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5703429

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Go For It (Respite and Social Care) Ltd

Oxford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9796027

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Grande Care Ltd

Warwick

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10555416

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

TLC Care Homes Ltd T/A ivolve Care & Support

Chesterfield

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3193730

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

High-End Health care UK Ltd

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

15295447

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

IGNITE NURSING LTD

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11651220

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

INNOVATIONS24 LIMITED

Leicester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8932305

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Isabella's Homes Limited

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9260458

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Jobmerger Support Services Ltd

Telford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12142973

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Kingdom Health Limited

Shrewsbury

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8815408

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Lambeth Care Services Limited

Croydon

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11945436

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Lifeways SIL Ltd

Warrington

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

6530286

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Lily Healthcare Limited

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8757713

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Nardus Healthcare Limited

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14088008

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Oiza Healthcare Limited

Mansfield

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10278464

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

PHOENIX LODGE COVENTRY LIMITED

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13745594

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Potensial Ltd (Trading as Potens)

Birkenhead

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5846789

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Prime4 Care Ltd

Kenilworth

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10351123

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

REAL PCS

Nuneaton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9195886

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

RAISSO HOUSE LTD

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13021832

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

SENAD Community Limited

Derby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3646426

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Shadz Care Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11250699

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Stephen Support Services Ltd T/A Clements HealthCare

West Bromwich

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9680966

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

The Brandon Trust

Bradley Stoke

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

2365487

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Transforming Support (Birmingham) Limited

Poole

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14246717

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Union Supported Living

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14017909

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Vivid Care Services

Salford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13759238

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

VP Complex Care as part of VP Forensic Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5423336

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

YOUNIQUE Care Ltd

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11804727

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Your Care Services Brain Injury Specialist Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

7799353

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Your Support Services Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13049251

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section V. Award of contract

Lot No

3a, 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 145

Number of tenders received by electronic means: 145

V.2.3) Name and address of the contractor

Ziora Welfare Services

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

15009558

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £115,000,000

Section VI. Complementary information

VI.3) Additional information

After this tendering process has been completed and the contracts have been awarded the Council will be running further competitions for the same service. This is to allow new providers to apply for a contract for Community Support and to allow those who are unsuccessful first time around to re-apply.

This process will include the same documentation as this tender (with the exception of dates etc).

These competitions will be live for the period of 3 to 6 months. However, if the Council receives a high level interest for the service the Council reserves the right to close the competition at an earlier date.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers. These changes may include (but are not limited to): -

- initiatives to deal with short term emergencies, facilitating hospital discharge, prevention, night-sits etc.
- increases or decreases in funding - this will usually be due to reductions or additions in budget allocations as part of the Council's budget setting processes, It may also be as a consequence of additional funding streams which were unknown at the time of awarding the contract but which are provided to increase the volume of services delivered
- Changes in legislation that may for example require the inclusion of new customer groups
- The identification of additional service recipients, not originally captured by the scope of the contract
- Opportunities offered by emerging/new technologies
- Working towards increasingly flexible models of commissioning