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Contract

## **Community Services for Working Age Adults, with Learning Disabilities, Complex Health Needs, Autism, Mental Health or Physical Disabilities - Specialist Community Support - Lot 3a and 3b**

Warwickshire County Council

NHS Coventry and Warwickshire Integrated Care Board

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-066374

Procurement identifier (OCID): ocids-h6vhtk-04c837

Published 17 October 2025, 2:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall

Warwick

CV344SA

#### **Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKG13 - Warwickshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

**I.1) Name and addresses**

NHS Coventry and Warwickshire Integrated Care Board

Warwick

**Email**

[frances.omahoney@nhs.net](mailto:frances.omahoney@nhs.net)

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.happyhealthylives.uk>

**I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Services for Working Age Adults, with Learning Disabilities, Complex Health Needs, Autism, Mental Health or Physical Disabilities - Specialist Community Support - Lot 3a and 3b

Reference number

CSW - 21272

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council (the Council) and ICB are seeking tenders for their Community Services for Working Age Adults (WAA), with learning disabilities, autism, mental health or physical disabilities. This is a refresh tender for Lot 3a and 3b to allow new providers to apply for a contract for these services and to allow those who are unsuccessful first time around to re-apply.

(Note: Providers who were successful in being awarded a contract previously should not reapply for any Lots they were awarded).

The purpose of care and support commissioned through this model is to enable people to live good and fulfilling lives by being supported to achieve the things that are important to

them.

The support people can access will comprise three broad elements:

- Support to live independently in my own home (Independent Living)
- Support to live a fulfilling life in my local community (Community Opportunities)
- Support for my family and carers (Overnight Opportunities)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £115,000,000

### **II.2) Description**

#### **II.2.1) Title**

3a - Complex Physical Health Needs

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council and Coventry City Council but also may be outside the boundaries.

#### **II.2.4) Description of the procurement**

Individuals are likely to have multiple complex physical health needs. We will be looking to

commission a range of providers with specialist skills in relation to:

- Complex physical health needs; Mental Health needs; Profound and multiple learning disabilities;
- Individuals are likely to need longer-term care and support, often on a full-time basis. With the right specialist support this may reduce over time as people build their networks and skills.
- Providers will have the necessary registration to undertake regulated activities and staff will have specialist skills in relation to managing complex physical health needs.

#### **II.2.14) Additional information**

The initial contract term will be from 13th October 2025 to 31st July 2028 however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

## **II.2) Description**

### **II.2.1) Title**

3b - Complex behaviours

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council and Coventry City Council but also may be outside the boundaries.

### **II.2.4) Description of the procurement**

Individuals are likely to have behaviour that challenges, behaviours of destructive nature, experienced trauma, forensic needs or fluctuating mental health needs. We will be looking to

commission a range of providers with specialist skills in relation to:

- Dual diagnosis including physical needs, mental health and/or learning disabilities and/or autism;
- Complex behaviours;
- Behaviours that can challenge services;
- Trauma informed practice.
- Forensic Needs

Individuals are likely to need longer-term care and support, often on a full-time and 24/7 basis, including 1:1, 2:1, 3:1 support and higher. With the right specialist support this may reduce over time as people build their networks and skills. Providers will have the necessary registration to undertake regulated activities and staff will have specialist skills in relation to Positive Behaviour Support & support and liberty protection safeguarding.

#### **II.2.14) Additional information**

The initial contract term will be from 13th October 2025 to 31st July 2028 however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-040376](#)

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

3D Care Services Limited

Erdington

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13925373

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Access Care Group Ltd

Corby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12759255

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Accomplish Group Limited

Halesowen

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

2147328

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Advance Housing & Support

Witney

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Mutuals Public Register

21143R

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Anchor Care Services Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

15114063

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Angel and Star Care Services

Stafford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11618190

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Apollo Home Healthcare Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8899431

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Apt Care Options Ltd

Rugby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12185145

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Aroma Care People Ltd

Lutterworth

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9779939

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Aspects Care Homes Ltd

Cotteridge

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8207833

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Aspirations Care Ltd

Gloucester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5110576

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

BE CARE LIMITED

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13930191

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Carters Green Healthcare Services

West Bromwich

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13280092

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Salutem LD Bidco IV Limited T/A Salutem Supported Living Midlands

Windsor

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10988939

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Courage Healthcare West Midlands Ltd

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

7329505

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Covenant Healthcare Ltd TA Heritage Healthcare Coventry

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12711116

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Cradley Care Services LTD

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12751320

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Cynosure Healthcare Services Ltd

Northampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9279415

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Destiny International Care Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9663281

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Diligence Healthcare Services

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14647591

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Divergent Healthcare Limited

Rugby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14277673

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Dwell Homecare Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9771730

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Elyon Healthcare

Northampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8912984

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Enliven Social Care Limited

Leicester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13369081

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Ensure Care Ltd

Leamington Spa

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8206458

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

ERRAND PLUS AND PERSONAL SERVICES LTD

Norwich

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10408196

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Everyday Living Care

Hinckley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9712423

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

FirstCare (GB) Ltd

Bedford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5703429

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Go For It (Respite and Social Care) Ltd

Oxford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9796027

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Grande Care Ltd

Warwick

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10555416

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

TLC Care Homes Ltd T/A ivolve Care & Support

Chesterfield

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3193730

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

High-End Health care UK Ltd

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

15295447

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

IGNITE NURSING LTD

Wolverhampton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11651220

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

INNOVATIONS24 LIMITED

Leicester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8932305

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Isabella's Homes Limited

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9260458

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Jobmerger Support Services Ltd

Telford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12142973

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Kingdom Health Limited

Shrewsbury

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8815408

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Lambeth Care Services Limited

Croydon

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11945436

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Lifeways SIL Ltd

Warrington

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

6530286

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Lily Healthcare Limited

Dudley

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8757713

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Nardus Healthcare Limited

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14088008

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Oiza Healthcare Limited

Mansfield

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10278464

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

PHOENIX LODGE COVENTRY LIMITED

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13745594

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Potensial Ltd (Trading as Potens)

Birkenhead

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5846789

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Prime4 Care Ltd

Kenilworth

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

10351123

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

REAL PCS

Nuneaton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9195886

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

RAISSO HOUSE LTD

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13021832

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

SENAD Community Limited

Derby

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3646426

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Shadz Care Ltd

Welwyn Garden City

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11250699

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Stephen Support Services Ltd T/A Clements HealthCare

West Bromwich

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9680966

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

The Brandon Trust

Bradley Stoke

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

2365487

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Transforming Support (Birmingham) Limited

Poole

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14246717

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Union Supported Living

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

14017909

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Vivid Care Services

Salford

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13759238

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

VP Complex Care as part of VP Forensic Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5423336

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

YOUNIQUE Care Ltd

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11804727

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Your Care Services Brain Injury Specialist Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

7799353

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Your Support Services Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13049251

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000



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## **Section V. Award of contract**

### **Lot No**

3a, 3b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 145

Number of tenders received by electronic means: 145

#### **V.2.3) Name and address of the contractor**

Ziora Welfare Services

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

15009558

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £115,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

After this tendering process has been completed and the contracts have been awarded the Council will be running further competitions for the same service. This is to allow new providers to apply for a contract for Community Support and to allow those who are unsuccessful first time around to re-apply.

This process will include the same documentation as this tender (with the exception of dates etc).

These competitions will be live for the period of 3 to 6 months. However, if the Council receives a high level interest for the service the Council reserves the right to close the competition at an earlier date.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers. These changes may include (but are not limited to): -

- initiatives to deal with short term emergencies, facilitating hospital discharge, prevention, night-sits etc.
- increases or decreases in funding - this will usually be due to reductions or additions in budget allocations as part of the Council's budget setting processes, It may also be as a consequence of additional funding streams which were unknown at the time of awarding the contract but which are provided to increase the volume of services delivered
- Changes in legislation that may for example require the inclusion of new customer groups
- The identification of additional service recipients, not originally captured by the scope of the contract
- Opportunities offered by emerging/new technologies
- Working towards increasingly flexible models of commissioning