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Planning

Market Engagement - ScotRail Class 380 Technical Support, Spares Supply Agreement

ScotRail Trains Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2025/S 000-066276

Procurement identifier (OCID): ocds-h6vhtk-05cebc

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Section I: Contracting entity

I.1) Name and addresses

ScotRail Trains Limited

Atrium Court, 50 Waterloo Street

Glasgow

G2 6HQ

Contact

Willie MacMillan

Email

willie.macmillan@scotrail.co.uk

Telephone

+44 3448110141

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.scotrail.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Railway services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Market Engagement - ScotRail Class 380 Technical Support, Spares Supply Agreement

Reference number

SR-PACT-PROJ-236

II.1.2) Main CPV code

- 60200000 - Railway transport services

II.1.3) Type of contract

Services

II.1.4) Short description

ScotRail Trains Ltd seeks to appoint a qualified and experienced Service Provider (SP) to deliver a Technical Support and Spares Supply Agreement (TSSSA) for the Class 380 Electric Multiple Unit (EMU) Fleet, operated under ScotRail Trains Limited.

The appointed Service Provider shall provide an integrated, performance-driven solution encompassing technical support, maintenance spares management, and fleet improvement campaigns, aligned to the Operator's objectives of enhancing fleet reliability, availability, safety, and customer experience. All units were manufactured and commissioned between 2009 and 2011.

The TSSSA will ensure the continued performance of the Class 380 fleet through robust engineering support, efficient material management, and proactive condition-based maintenance interventions. This partnership will promote long-term sustainability, value for money, and innovation within the ScotRail rolling stock maintenance programme. Current arrangements expire in December 2026 and this new procurement activity will commence in late-2025.

Interested parties wishing to participate in this exercise should access and complete the Market Engagement Questionnaire published on our e-sourcing portal <https://scotrail.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx>

II.1.5) Estimated total value

Value excluding VAT: £13,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Materials Supply Only

Lot No

1

II.2.2) Additional CPV code(s)

- 60200000 - Railway transport services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Shields Depot, Glasgow

II.2.4) Description of the procurement

Suppliers expressing interest in the Materials Supply Only option shall be responsible for:

-The procurement, receipt, inspection, and distribution of all materials and spares as required for Class 380 maintenance.

-Management of Operator-owned inventory in accordance with an agreed Contracted Materials List.

-Implementation of robust supply chain controls to ensure traceability, compliance with safety and quality standards, and timely delivery to depot locations.

-Provision of accurate and auditable inventory reporting, including stock levels, usage trends, and shelf-life management.

-Proactive identification and mitigation of risks associated with obsolete or long-lead materials.

II.2) Description

II.2.1) Title

Technical Support Only

Lot No

2

II.2.2) Additional CPV code(s)

- 60200000 - Railway transport services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Shields Depot, Glasgow

II.2.4) Description of the procurement

Suppliers expressing interest in the Technical Support Only option shall be responsible for:

-Provision of engineering and technical expertise to support fleet fault diagnosis, reliability improvement, and incident investigation.

-Management and delivery of safety-critical technical investigations, including submission of full Technical Investigation (TI) reports within defined timeframes.

-Provision of 24/7 remote technical support and helpdesk capability to depot-based teams.

-Analysis of reliability trends and performance data to identify root causes and recommend corrective actions.

-Development and management of fleet modification and improvement campaigns in consultation with the Operator.

-Contribution to the Operator's safety, reliability, and availability KPIs through data-driven engineering support.

II.2) Description

II.2.1) Title

Stores Management Only

Lot No

3

II.2.2) Additional CPV code(s)

- 60200000 - Railway transport services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Shields Depot, Glasgow

II.2.4) Description of the procurement

Suppliers expressing interest in the Stores Management Only option shall be responsible for:

-Day-to-day operation of on-site stores at the designated depot, including 24/7 coverage to support maintenance operations.

-Receipt, inspection, storage, and issue of Operator-owned spares and consumables in compliance with relevant safety and environmental standards.

-Implementation and management of a comprehensive inventory control system, ensuring full traceability and auditability of all stock movements.

-Maintenance of accurate records of stock levels, shelf life, and replenishment requirements, with regular reporting to the Operator.

-Management of special tools, calibration schedules, and controlled issue processes.

-Administration of warranty returns, defect reporting, and supplier interfaces relating to defective or replacement materials.

II.2) Description

II.2.1) Title

Full TSSSA (All Services)

Lot No

4

II.2.2) Additional CPV code(s)

- 60200000 - Railway transport services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Shields Depot, Glasgow

II.2.4) Description of the procurement

Suppliers expressing interest in delivering the full Technical Support and Spares Supply Agreement (TSSSA) shall be responsible for the integrated delivery of all services described above, including:

- Technical support, investigations, and engineering improvement activities.
- Full materials supply and inventory management functions.
- 24/7 stores operation and logistics coordination.
- Development of performance reporting, KPIs, and continuous improvement initiatives.
- Joint responsibility with the Operator for the achievement of defined reliability and availability targets.

Suppliers bidding for the full TSSSA must demonstrate comprehensive capability across engineering, materials management, and logistics disciplines, supported by a robust management structure, digital tools, and evidence of prior delivery of integrated fleet support solutions in the global rail sector.

II.3) Estimated date of publication of contract notice

30 June 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The outcomes of this exercise are intended to inform SRT's decision-making process and tender documentation if a procurement takes place in future.

All information provided by SRT during market engagement remains under development, is not intended by SRT to create any contract or other commitment (including as to whether or not to launch any procurement process or the basis of such a process) and is not intended by SRT to be otherwise relied on by any person to any extent. SRT shall have no liability for any losses incurred by any person as a result of any such reliance.

Any costs of participation in the market engagement events will be borne by the participant.

Prospective suppliers with the necessary capacity and capability should self register their details and complete the Market Engagement Questionnaire on the Wax E-sourcing portal.

<https://scotrail.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx>

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