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Award

24077 Provision of Library Management System for the Spine Network

Cambridgeshire County Council
Norfolk County Council
Peterborough City Council
Suffolk County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)
Notice identifier: 2025/S 000-066275
Procurement identifier (OCID): ocids-h6vhtk-052701 ([view related notices](#))
Published 17 October 2025, 12:18pm

Scope

Reference

24077

Description

The Authority is a member of the SPINE consortium, which is responsible for delivering a shared database between all members of the consortium -

- Cambridgeshire County Council,
- Norfolk County Council,
- Peterborough City Council

- Suffolk County Council.

The system manages all customer and stock items for the services, alongside links to third party platforms such as eBook vendors, open plus, self service machines and online databases.

It is the core database that controls how library services operate and managed their processes.

Four separate SAAS agreements will be awarded to one Supplier who can meet the requirements in full, for an initial contract term of 48 months with a potential of extension of a further 24 months.

The Total estimated value of this procurement is £1,500,000 inclusive of Vat. Individual value for each SPINE member was approximately between £40,000 - £70,000 annually.

Bidders were invited to submit their submissions via the ProContract E-tendering system.

Contract 1. 24077 Provision of Library Management System for SPINE Network

Supplier

- CIVICA UK LIMITED

Contract value

- £984,536.09 excluding VAT
- £1,181,448.71 including VAT

Above the relevant threshold

Award decision date

15 October 2025

Date assessment summaries were sent to tenderers

17 October 2025

Standstill period

- End: 28 October 2025
- 8 working days

Earliest date the contract will be signed

1 December 2025

Contract dates (estimated)

- 31 May 2026 to 30 May 2030
- Possible extension to 30 May 2032
- 6 years

Description of possible extension:

allow extension of up to 24 months.

The Authority has the right to exercise extensions in 6 or 12 month intervals, but not exceeding 24 months in total

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Digital Asset Module - improvement to core system

Room booking Module- - improvement to core system

Enhanced Management Reporting Module - improvement to core system

SMS package: 50,000 per annum across consortium - if used by the Authority.

Development days - Half a day and full - for improvements to core system or additional modules.

Additional consultancy - half a day and full - for advice and support on projects relating to the improvement of the system

Training - as and when required

Events Module - to improvement core system offer

Postcode data supply - 2 updates per annum

CPV classifications

- 48000000 - Software package and information systems
- 79995000 - Library management services

Contract locations

- UKH1 - East Anglia

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

CIVICA UK LIMITED

- Companies House: 01628868
- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: BidSupport@civica.com

Website: <https://www.civica.com/en-gb/>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. 24077 Provision of Library Management System for SPINE Network

Contracting authorities

Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

Alconbury Weald, Huntingdon

PE28 4YE

United Kingdom

Email: Paul.tamanis-laing@cambridgeshire.gov.uk

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government

Peterborough City Council

- Public Procurement Organisation Number: PLXM-3229-WVQH

Sand Martin House Peterborough, Bittern Way

Peterborough

PE2 8TY

United Kingdom

Email: procurementcontracts@peterborough.gov.uk

Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government

Suffolk County Council

- Public Procurement Organisation Number: PHVH-1657-HHMOV

Endeavour House, 8 Russell Road

Ipswich

IP1 2BX

United Kingdom

Email: Procurementbusinesssupport@suffolk.gov.uk

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government

Contact organisation

Contact Cambridgeshire County Council for any enquiries.