

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/066161-2025>

Tender

Kelvin Grove Crisis and Stepdown Service: ELFT - PSR

East London NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066161

Procurement identifier (OCID): ocds-h6vhtk-05ce86

Published 17 October 2025, 10:13am

Scope

Description

This specification sets out the requirements for provision of an 11-bedded community-based mental health Crisis and Step-Down Service at Kelvin Grove, Rothsay Road, Bedford. The model provides a short-stay, trauma-informed alternative to hospital admission and facilitates timely discharge from inpatient settings.

The service will work closely with mental health services across Bedfordshire and Luton provided by East London NHS Foundation Trust (ELFT). It will be an integrated and a critical part of the wider Urgent and Emergency Care (UEC) pathway across Mental Health services, supporting admission avoidance, flow and discharge, enables more service users to be managed outside of acute inpatient mental health settings

The key aim of the service is to provide an alternative for admission for people who are at risk of admission but can be supported outside of a mental health hospital setting.

- Crisis Alternative: Provide safe, 24/7 short-stay support to avoid unnecessary hospital admission.
- Discharge Enabler: Provide step-down capacity for individuals ready to leave acute wards but not yet ready for independent living.

- Recovery Focus: Embed Psychologically Informed Environments (PIEs) and relational security.
- System Integration: Operate as part of a whole-system approach with Crisis Resolution Home Treatment Team (CRHTT), Community Mental Health Teams (CMHT), Inpatient Wards, and other crisis alternatives e.g. Recovery Lounges etc.

Total value (estimated)

- £268,000 excluding VAT
- £3,216,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

2 x 12 month

Options

The right to additional purchases while the contract is valid.

2 x 12 month extension available, detail are highlighted in the ITT

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

17 November 2025, 12:00pm

Tender submission deadline

17 November 2025, 12:00pm

Submission address and any special instructions

please submit require documents as detailed in the ITT

<https://atamis-1928.my.site.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

17 December 2025

Award criteria

Name	Type	Weighting
Quality and price	Quality	100.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

PSR competitive process

Contracting authority

East London NHS Foundation Trust

- Public Procurement Organisation Number: PQBH-7734-VGLG

9 Alie Street

London

E1 8DE

United Kingdom

Contact name: Harpreet Bhachu

Email: elft.procurement@nhs.net

Website: <https://www.elft.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government