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Tender

## **Concierge Services for Connexus Ludlow Foyer Young Persons Project**

Connexus Homes Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066152

Procurement identifier (OCID): ocids-h6vhtk-05ce82

Published 17 October 2025, 10:05am

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### **Scope**

### **Description**

The aim of this tender is to appoint a single organisation that can provide Concierge services for Connexus Homes Limited at Ludlow Foyer Young Persons Project, Ludlow.

Ludlow Foyer requires overnight concierge services 7 days per week, and 24-hour concierge services on a Sunday. Duties will include;

- Regularly patrolling the residents' hallways and checking their presence according to house rules (usually at hourly intervals).
- Building Management- Regularly, checking grounds and checking for damage/ locked doors and windows/ broken glass etc and reporting and noting incidents of anti-social behaviour in the handover file.
- Mobile patrols as well as static security
- Keeping noise nuisance to a minimum

- Managing visitor access to the building

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Craven-Arms:-Security-services./6AFX582FMG>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/6AFX582FMG>

### **Total value (estimated)**

- £465,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 15 December 2025 to 14 December 2027
- Possible extension to 14 December 2029
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further two years based on satisfactory performance reviews and local authority funding.

### **Main procurement category**

Services

## **CPV classifications**

- 79710000 - Security services

## **Contract locations**

- UKG22 - Shropshire CC

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## **Participation**

### **Technical ability conditions of participation**

An Enhanced DBS Check for Adults and Children will be required for staff employed on this contract.

Bidders must hold a certificate of registration from the Security Industry Authority (SIA).

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

4 November 2025, 12:00pm

## Tender submission deadline

11 November 2025, 12:00pm

## Submission address and any special instructions

<https://www.delta-esourcing.com/>

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

8 December 2025

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## Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

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## Other information

## **Description of risks to contract performance**

This contract will be subject to local authority funding being continued.

## **Applicable trade agreements**

- Government Procurement Agreement (GPA)

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

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## **Contracting authority**

### **Connexus Homes Limited**

- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: [procurement@connexus-group.co.uk](mailto:procurement@connexus-group.co.uk)

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government