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Contract

BCU-OJEU-58082 - Independent Third Sector Stroke Recovery Service for BCUHB

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-066111

Procurement identifier (OCID): ocds-h6vhtk-04d47c

Published 17 October 2025, 8:51am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House, Alder Court

St Asaph

LL17 0JL

Contact

Gregg Roberts

Email

gregg.roberts@wales.nhs.uk

Telephone

+44 1978291161

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BCU-OJEU-58082 - Independent Third Sector Stroke Recovery Service for BCUHB

Reference number

BCU-OJEU-58082

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Wales Shared Services Partnership on behalf of the Betsi Cadwaladr University Health Board is looking to appoint a suitably qualified provider of Independent Third Sector Stroke Recovery Services, starting on 1st April 2025 until 31st March 2028.

Following a review of the Health Board's Stroke Pathway by the Royal College of Physicians (RCP) in 2017, a business case was submitted and funding agreed to improve on Stroke services across the pathway and the Health Board. This not only included plans to improve inpatient, rehabilitation and early supported discharge care, but also to provide support for patients for life after stroke.

Once approved and funding was agreed, Stroke teams across the Health Board and pathway implemented the recommendations from the business case. One aspect of this was to employ a third sector provider to offer support to patients, their families and carers, advice, support and contacts to other services, for up to 18 months after their stroke.

Further detail of the requirement is outlined within the service specification included with this tender which is available online via e-tender wales. itt_114802

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £668,335

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 85110000 - Hospital and related services
- 85111000 - Hospital services
- 85112000 - Hospital support services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL11 - Isle of Anglesey
- UKL12 - Gwynedd
- UKL13 - Conwy and Denbighshire
- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The Service will be provided across the 6 counties of North Wales, and this tender is intended to appoint one organisation that will cover the 3 IHCs of East, Central and West. The Service Provider will ensure that the service provision meets the needs of local communities, reflecting the distinct characteristics of each locality, and maximising partnership working across all agencies and sectors.

The aim of the Service is to ensure consistency of resources and activity in relation to the activity across North Wales, ensuring equality of opportunity for those eligible Stroke Survivors within the catchment area of Betsi Cadwaladr University Health Board (BCUHB). This will be done by the provider contributing to improvements in the stroke pathway identified as Life after Stroke and bringing additional expertise, knowledge and resource, from outside of the Health Board, in order to deliver the aims of the Health

Board's stroke delivery plan.

The provider will ensure the service is focused on support on discharge by visiting stroke survivors, carers and families in hospital, prior to discharge to assess what is required once they are discharged. Although support is usually provided for up to 12 months, the provider will offer support for up to 18 months, should it be required. Liaison with the respective multi-disciplinary stroke teams will be important to ensure decision making and care plans are tailored to the stroke survivor and their carers/families.

In addition to the above, the provider will:

- Educate survivors and their carers/families the risk factors for stroke and encourage appropriate changes to lifestyle to reduce the risk of further strokes.

- Identify and signpost patients and their families to social opportunities/coffee meets/befriending, information events, and providing peer support opportunities for carers and/or stroke survivors where needed.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001804](#)

Section V. Award of contract

Contract No

BCU-OJEU-58082

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Stroke Association

Stroke House, 240 City Road

London

EC1V2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £668,335

Section VI. Complementary information

VI.3) Additional information

(WA Ref:157067)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom