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Planning

IT Neutral Vendor

HEART ACADEMIES TRUST

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065876

Procurement identifier (OCID): ocds-h6vhtk-05cc2a

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Scope

Reference

VMREF0223

Description

This Framework Contract will adopt a Neutral Vendor Managed Service model to offer a 'one stop shop' for all in scope ICT goods and services based on the Framework CPV codes. The Neutral Vendor will act a single interface between the Customer and the Supply Chain.

The Framework is primarily focussed on the Education Sector, but must be available and suitable for all public sector organisations.

The key objectives and focus of the framework are:

- ? Value for money - through competition and in the case of direct award, demonstrated through benchmarking.
- ? Access to a fully managed service - engaging with the Customer, providing advice and guidance, building up knowledge of each Customer based on previous engagements to inform the service they are offered, supporting the delivery of the outcomes required.
- ? Access to high quality ICT goods and services - high quality goods and services should be tailored to each Customers requirements.
- ? Transparency - copies of benchmarking information must be shared, especially in the case of direct awards, ensuring direct awards are only used where justified, sharing competition information with the Customer, whole life cost is presented including full transparency over Supplier fees to access the managed service.
- ? Process efficiencies for Customers - streamlining invoices with effective management information, simplifying procurement processes.
- ? Effective management of the Supply Chain - ensuring alignment with standards, only onboarding suitable Suppliers, offering choice to Customers, effective rotation of opportunities between appropriate Suppliers.
- ? Sustainability and Social Value - ensuring alignment with Customers objectives around sustainability and social value.

Commercial tool

Establishes a framework

Total value (estimated)

- £800,000,000 excluding VAT
- £1,000,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- 4 years

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 31000000 - Electrical machinery, apparatus, equipment and consumables; lighting
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 42960000 - Command and control system, printing, graphics, office automation and information-processing equipment
- 48000000 - Software package and information systems
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51300000 - Installation services of communications equipment
- 51600000 - Installation services of computers and office equipment
- 64200000 - Telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support
- 79210000 - Accounting and auditing services
- 79500000 - Office-support services
- 79800000 - Printing and related services

Contract locations

- UK - United Kingdom

Framework

Maximum number of suppliers

1

Maximum percentage fee charged to suppliers

0.90%

Further information about fees

0.9% of invoice value to be payable for all contracts awarded under this framework

Submission

Publication date of tender notice (estimated)

24 November 2025

Enquiry deadline

1 December 2025, 5:00pm

Submission type

Tenders

Tender submission deadline

5 December 2025, 5:00pm

Submission address and any special instructions

Tender responses to be submitted through [www.https://cimple.uk/](https://cimple.uk/)

A direct link will be included in the tender publication notice

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

9 February 2026

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Please note, this is expected to be a two stage procurement process. The dates provided in the 'Submissions' tab refer only to Stage 1.

Stage 1 is expected to include mandatory criteria on a pass/fail basis.

Stage 2 is expected to include a full tender response with Quality & Social Value questions and a Price Schedule.

Stage 2 is expected to run from 15th December to 19th January.

Reduced tendering period

Yes

Qualifying planned procurement notice - minimum 10 days

Contracting authority

HEART ACADEMIES TRUST

- Companies House: 06969741
- Public Procurement Organisation Number: PVCR-6312-NPXW

Bedford Academy

Bedford

MK42 9TR

United Kingdom

Email: procurement@heartacademiestrust.co.uk

Region: UKH24 - Bedford

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

VALUE MATCH SERVICES LTD

Summary of their role in this procurement: Appointed procurement specialists on behalf of HEART

- Companies House: 08522031
- Public Procurement Organisation Number: PXYJ-6338-PQDD

Dee House

Chester

CH3 5UU

United Kingdom

Email: procurement@heartacademiestrust.co.uk

Website: <https://www.value-match.co.uk/>

Region: UKD63 - Cheshire West and Chester

Contact organisation

Contact VALUE MATCH SERVICES LTD for any enquiries.