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Award

Communal Cleaning

MIDLAND HEART LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065858

Procurement identifier (OCID): ocds-h6vhtk-055fa0 ([view related notices](#))

Published 16 October 2025, 11:43am

Scope

Reference

MH 109

Description

Midland Heart is committed to creating safe, clean, and welcoming environments for all our tenants

by maintaining high standards of cleanliness in our communal areas. This contract is a key part of our

wider mission to deliver great homes and excellent landlord services, putting tenants at the heart of

everything we do.

We are seeking partners who will work closely with us to deliver consistent, high-quality communal

cleaning services across our housing stock, ensuring that all shared spaces are maintained to

standards that reflect the pride and expectations of our tenants.

Partners must not only deliver core cleaning services but must do so in a way that reflects our values,

respects our tenants as customers, and promotes dignity, safety, and well-being. Tenants' feedback

and lived experiences will directly inform service delivery, performance monitoring, and continuous

improvement in line with the Regulator of Social Housing's Consumer Standards, particularly around

Tenant Involvement and Empowerment and Transparency, Influence and Accountability.

Lot LOT-0001. Lot 1

Description

Stoke, Wolverhampton, Dudley, Halesowen West Bromwich, Oldbury, Gloucester, Wiltshire, Hereford

Lot LOT-0002. Lot 2

Description

Leicester, Coventry, Northampton, Solihull

Lot LOT-0003. Lot 3

Description

Walsall, Lichfield, Burton, Nottingham, Tamworth, Sutton Coldfield, Birmingham

Lot LOT-0004. Lot 4

Description

Birmingham, Redditch & Bromsgrove

Contract 1. Communal Cleaning Lot 1

Lots

Lot LOT-0001. Lot 1

Supplier

- [Clean Green Cleaning Services](#)

Contract value

- £351,878 including VAT

Above the relevant threshold

Award decision date

16 October 2025

Date assessment summaries were sent to tenderers

16 October 2025

Standstill period

- End: 27 October 2025
- 8 working days

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2030
- 5 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
-

Contract 2. Communal Cleaning Lot 2 and Lot 3

Lots

Lot LOT-0002. Lot 2

Lot LOT-0003. Lot 3

Supplier

- [Chequers Contract Services Limited](#)

Contract value

- £740,157 including VAT

Above the relevant threshold

Award decision date

16 October 2025

Date assessment summaries were sent to tenderers

16 October 2025

Standstill period

- End: 27 October 2025
- 8 working days

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2030
- 5 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
-

Contract 3. Communal Cleaning Lot 4

Lots

Lot LOT-0004. Lot 4

Supplier

- [Pinnacle FM Limited](#)

Contract value

- £385,212 including VAT

Above the relevant threshold

Award decision date

16 October 2025

Date assessment summaries were sent to tenderers

16 October 2025

Standstill period

- End: 27 October 2025
- 8 working days

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2030
- 5 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Information about tenders

Lot LOT-0001. Lot 1

- 9 tenders received
- 8 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 7 suppliers unsuccessful (details included for contracts over £5 million)

Lot LOT-0002. Lot 2

- 9 tenders received

- 8 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 7 suppliers unsuccessful (details included for contracts over £5 million)
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Lot LOT-0003. Lot 3

- 9 tenders received
 - 8 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 7 suppliers unsuccessful (details included for contracts over £5 million)
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Lot LOT-0004. Lot 4

- 9 tenders received
 - 8 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 7 suppliers unsuccessful (details included for contracts over £5 million)
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Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Suppliers

Chequers Contract Services Limited

- Companies House: 05134135

Cedar House Parkland Square, 750a Capability Green

Luton

LU1 3LU

United Kingdom

Email: bidteam@churchillservices.com

Region: UKH21 - Luton

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Communal Cleaning Lot 2 and Lot 3

Clean Green Cleaning Services

- Companies House: 02708833

89c Rayleigh Avenue

Leigh-On-Sea

SS9 5DL

United Kingdom

Email: enquiries@cleangreenservices.co.uk

Region: UKH37 - Essex Thames Gateway

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Communal Cleaning Lot 1

Pinnacle FM Limited

- Companies House: 01040529

8th Floor Holborn Tower, 137-144 High Holborn

London

WC1V 6PL

United Kingdom

Email: bidteam@pinnaclegroup.co.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Communal Cleaning Lot 4

Contracting authority

MIDLAND HEART LIMITED

- Companies House: IP30069R

20 Bath Row

Birmingham

B15 1LZ

United Kingdom

Email: commercial.team@midlandheart.org.uk

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)