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Contract

Home Care Services

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-065837

Procurement identifier (OCID): ocids-h6vhtk-04e494

Published 16 October 2025, 11:09am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall

Warwick

CV344SA

Contact

Procurement Team

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Care Services

Reference number

CSW - 18165

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council (WCC) is seeking tenders for their Home Care services. The service will be tendered under 2 lots:

1 Domiciliary Care Services

2 Community Recovery Services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £391,000,000

II.2) Description

II.2.1) Title

Domiciliary Care

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries.

II.2.4) Description of the procurement

The aim of this service will be to deliver outcome based, personalised care to customers who have social care needs and may also have health care needs, to enable them and their informal carers to have choice and control over the support they receive, promoting independence while supporting them to achieve positive outcomes in all aspects of their life.

Further details are provided in the Service Specification

II.2.14) Additional information

The initial contract term will be for 4 years however the Council reserves the right to extend the contract by further periods not exceeding 72 months (72 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

II.2) Description

II.2.1) Title

Community Recovery Service (CRS)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries.

II.2.4) Description of the procurement

To deliver CRS The Provider will also need to have been successful in being awarded a Domiciliary Care Contract under Lot 1 of this procurement exercise to ensure that they have met the Council's criteria to deliver these services. This also helps ensure a CRS provider can balance their activity across the council-purchased domiciliary care market and CRS and ensure that they are fully integrated in the Council's approach.

The Community Recovery Service (CRS) is to support people home from an Acute Hospital setting to enable them to access short-term (up-to 6 weeks) domiciliary care support that will be delivered with a view to reducing their care needs and promoting independence as far as possible, to reduce the level of support needed for long-term services.

II.2.14) Additional information

The initial contract term will be for 4 years however the Council reserves the right to extend the contract by further periods not exceeding 72 months (72 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006043](#)

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Applewood Support Limited

Nuneaton

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Companies House

6702244

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Aroma Care People Ltd

Lutterworth

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9779939

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

B24 Healthcare Solution Limited

Nuneaton

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Companies House

12571983

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

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Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Barnfield Homecare

Stratford Upon Avon

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Justification for not providing organisation identifier

Not on any register

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Bright Intergrated Care Ltd

Leicester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8872311

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

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Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

SM HOMECARE SERVICES LTD t/a CAREMARK COVENTRY

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8594133

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

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A contract/lot is awarded: Yes

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V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Casa Care Limited

Stratford Upon Avon

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5981444

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Cornerstone Authentic Care Ltd

Nuneaton

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

12422303

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Esteemed Life Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9580636

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

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Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Facilitate Care Services Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8346963

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

FirstCare (GB) Ltd

Bromham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5703429

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Full Care Solutions Ltd

Evesham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9763353

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Generations Care Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

8443558

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

GG Total Care Ltd T/A Caremark Redditch & Bromsgrove

Redditch

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

11410782

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

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A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

House of Care Services Ltd

Coleshill

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

7095621

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

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Lot 1

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Mobile Care Services Limited

Atherstone

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

4438610

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

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Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Orbis Care Limited

Henley in Arden

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

13220293

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

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Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Plan-IT Homecare Limited

Milton Keynes

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

7208476

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Precious Support Services Limited

Leamington Spa

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

9547429

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Premier Care Midlands Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

4529518

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,700,000

Total value of the contract/lot: £15,700,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Rainbow Care Solutions Ltd

Redditch

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

5585783

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

The Care Bureau Ltd

Leamington Spa

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

3303146

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section V. Award of contract

Lot No

Lot 1, Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2025

V.2.2) Information about tenders

Number of tenders received: 309

Number of tenders received by electronic means: 309

V.2.3) Name and address of the contractor

Universal Care Services (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

6923671

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,950,000

Total value of the contract/lot: £19,950,000

Section VI. Complementary information

VI.3) Additional information

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council and partners, potential changes in legislation and the changing demands placed on the Council by its customers. These changes may include (but are not limited to): -

- Increases or decreases in funding - this will usually be due to reductions or additions in budget allocations as part of the Council and partners' budget setting processes, It may also

be as a consequence of additional funding streams which were unknown at the time of awarding the contract but which are provided to increase the volume of services delivered.

- • Changes in legislation that may for example require the inclusion of new customer groups
- The identification of additional service recipients, not originally captured by the scope of the contract
- . Opportunities offered by emerging/ new technologies
- Ongoing performance monitoring indicating a change required in allocations made for each service element from the overall funding amount.