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Tender

Single Supplier Framework Agreement for SaaS Platform Client Side Advisory for Implementation and Post Implementation Period (Project Prime)

ENERGIA GROUP NI HOLDINGS LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

EGTI2505

Description

We require a Client Side Advisor (CSA) to have full access to a talent pool with experience of ERP Tier 1 systems which can be agreed and drawn down upon once the contract is awarded. We expect the advisory service provider to have direct experience with our chosen solution.

The CSA will be experienced in ERP implementation with tested implementation methodology, accelerated deployment and programme phasing which will support the project team and will provide advice on the overarching programme plan and SOW being agreed with the System implementor.

A blend of skills will be drawn down as and when required from the CSA's team to work

alongside Energia Group's internal team.

It is Energia's intention to award this contract as a single supplier framework agreement in 2 Lots:

Lot 1 - Client Side Advisory for Implementation and Post Implementation Period

Appointment of a system agnostic CSA who will lead the successful delivery of ERP implementation and drive value from the SI, mitigate risks normally associated with a complex ERP programme and provide expertise to the project team where required.

Lot 2 - Client Side Advisory for Enhancements and Additional Modules (Optional)

The EGTI2501 Enterprise Resource Planning (ERP) Platform and Associated Implementation and Support Services includes the scope to avail of procuring and implementing additional modules throughout the contract period.

Should Energia proceed with procuring these additional modules, we reserve the right at our discretion, to avail or not avail of this EGTI2505 Software as a Service (SaaS) Client Side Advisory for Implementation and Post Implementation Period (Project Prime) contract for support during their implementation.

Commercial tool

Establishes a framework

Total value (estimated)

- £1,800,000 including VAT

Above the relevant threshold

Options

The right to additional purchases while the contract is valid.

Lot 1 - Client Side Advisory for Implementation and Post Implementation Period

Please note, this lot may include additional modules at the same time as the initial ERP implementation roadmap should that be appropriate. This will be confirmed on appointment.

Lot 2 - Client Side Advisory for Enhancements and Additional Modules (Optional)

CSA for other project requirements

Energia also reserves the right to avail of Lot 2 for CSA requirements that fall within scope of this framework for any system within Energia Group. This will depend on our business needs and will be at Energia's discretion.

Other system Requirements will be discussed with the Supplier and will follow the framework call off as detailed below.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKN - Northern Ireland
- IE - Ireland

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Client Side Advisory for the Implementation and Post Implementation Period

Description

Appointment of a system agnostic CSA who will lead the successful delivery of ERP implementation and drive value from the SI, mitigate risks normally associated with a complex ERP programme and provide expertise to the project team where required.

Please note, this lot may include additional modules at the same time as the initial ERP implementation roadmap should that be appropriate. This will be confirmed on appointment

Lot value (estimated)

- £1,800,000 including VAT

Framework lot values may be shared with other lots

Contract dates (estimated)

- 12 January 2026 to 11 July 2027
- Possible extension to 11 July 2028
- 2 years, 6 months

Description of possible extension:

The initial contract term will be for a period of 18 months with an option to extend the contract by a further 2 x 6 months subject to review, totalling a maximum of 30 months (potentially 2.5 years). Extending the contract will be at Energia's discretion.

Same for all lots

CPV classifications, contract locations and options are shown in the Scope section, because they are the same for all lots.

Lot 2. Client Side Advisor for Enhancements and Additional Modules (optional)

Description

This Lot is optional for Energia and may be availed of on an ad hoc basis and the successful Supplier will not have to compete for each new contract.

Future call offs under Lot 2 will be detailed in SOW(s) which will form part of the framework contract.

The Supplier is appointed as per their tender submission pricing and ITT framework conditions of contract with a SOW.

Lot value (estimated)

- £1,800,000 including VAT

Framework lot values may be shared with other lots

Contract dates (estimated)

- 12 July 2027 to 11 January 2028
- Possible extension to 11 January 2030
- 2 years, 6 months

Description of possible extension:

This framework Lot will be for one (1) x 6 months year post Lot 1 contract fulfilment with the option to extend the contract for a further 5 x 6 months, totalling a maximum of 30 months (potentially 2.5 years) subject to Energia's business needs and satisfactory contract performance.

However, Lot 1 and Lot 2 combined will be no longer than 48 months. For the avoidance of doubt, if Lot 1 is extended to 30 months then the Lot 2 total contract period can be no longer than 3 x 6 months (i.e. 18 months).

Same for all lots

CPV classifications, contract locations and options are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

It is Energia's intention to appoint one (1) supplier to the framework for both Lots.

Being a single supplier framework, only the Supplier that submits the MAT will be

appointed to both Lot 1 and Lot 2 of the framework.

Lot 1 - Client Advisory for the Implementation and Post Implementation Period

The successful Supplier will be appointed for the scope of this Lot. Appointment will be based on the successful Supplier's tender submission and this ITT framework conditions of contract.

Lot 2 - Client Advisory for Enhancements and Additional Modules (optional)

This Lot is optional for Energia and may be availed of on an ad hoc basis and the successful Supplier will not have to compete for each new contract.

Future call offs under Lot 2 will be detailed in SOW(s) which will form part of the framework contract.

The Supplier is appointed as per their tender submission pricing and ITT framework conditions of contract with a SOW.

It is emphasised that this contract agreement constitutes no guarantee to purchase a specific quantity of services.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Energia Group NI Holdings Ltd is the contracting entity for the purposes of this procurement process and the Contract(s) to be awarded to the successful Supplier(s).

Whilst it is the intention for Energia Group Holdings NI Ltd to be the counterparty in the awarded Contract, it reserves the right to allow any of the Energia Group entities to enter the Contract with the successful Supplier.

Submission

Enquiry deadline

10 November 2025, 12:00pm

Tender submission deadline

17 November 2025, 12:00pm

Submission address and any special instructions

Tender documents will be available on <https://procurement.energiagroup.com/>

Before Supplier's can access the invitation to tender documents, Supplier's must sign the attached NDA and return their signed form to Procurement@energiagroup.com.

When Energia is in receipt of a signed NDA, the Supplier will receive a copy of the tender documents and be asked if they wish to submit a tender response.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 December 2025

Award criteria

Name	Type	Weighting
Technical/Quality	Quality	65%
Cost	Cost	35%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Utilities

Documents

Associated tender documents

[EGTI2505 Client Side Advisor \(Project Prime\) Non Disclosure Agreement.docx](#)

Please see attached a Non Disclosure Agreement (NDA). Before Supplier's can access the invitation to tender documents, Supplier's must sign the attached NDA and return the signed form to Procurement@energiagroup.com.

It is the Supplier's responsibility to review and return the signed form promptly, to ensure they have reasonable time to review the documents and submit a response.

Requests to have the tender closing date extended on this basis will not be agreed.

Contracting authority

ENERGIA GROUP NI HOLDINGS LIMITED

- Companies House: NI033250
- Public Procurement Organisation Number: PDPH-4346-JGHQ

Greenwood House, 64 Newforge Lane

Belfast

BT9 5NF

United Kingdom

Email: procurement@energiagroup.com

Website: <http://www.energiagroup.com>

Region: UKN06 - Belfast

Organisation type: Private utility

Devolved regulations that apply: Northern Ireland