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Award

BLC0224 - Framework for the Provision of Covert Management Systems

BLUELIGHT COMMERCIAL LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065714

Procurement identifier (OCID): ocids-h6vhtk-050faf

Published 15 October 2025, 4:54pm

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Scope

Reference

BLC0224

Description

BlueLight Commercial are looking to establish a national multi-supplier framework for the provision of Covert Management Systems.

BlueLight Commercial work in collaboration with blue light organisations to maximise commercial benefit to UK emergency services. A number of covert tactics are available to law enforcement agencies in the UK to enable them to prevent and detect crime or disorder and maintain public safety. This is a highly regulated activity, with organisations making use of undercover tactics, covert human intelligence sources and protected persons management. Law enforcement agencies require specialised systems to allow them to effectively manage any covert operations, ensuring appropriate authority is

granted and a clear audit trail is available.

BlueLight Commercial are seeking Commercial-off-the Shelf (COTS) Covert Management Systems which can be hosted on-premise or within the cloud. The systems are required to support:

- Core Module - end-to-end planning, authorisation, risk management, product handling and oversight of covert operations,
- Prison Surveillance - enabling request and retrieval of material held in the prison network,
- Protected Person Management - for the management of individuals under protection e.g. witnesses, judges, jurors, officers and family members,
- Surveillance Operations Management,
- Undercover Operations Management,
- Covert Human Intelligence Source (CHIS) handling,
- Communications Authority Management,
- Technical Support Unit (TSU) Support.

This will be for a period of four (4) years. The Framework Agreement will be available for use by all UK Police Forces and other agencies, the participants are named in the ITT documentation.

Commercial tool

Establishes a framework

Contract 1. Framework for the Provision of Covert Management Systems

Suppliers (2)

- [ABM Intelligence Limited](#)
- [NEC Software Solutions UK Limited](#)

Contract value

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

Award decision date

15 October 2025

Date assessment summaries were sent to tenderers

15 October 2025

Standstill period

- End: 24 October 2025
- 8 working days

Earliest date the contract will be signed

28 October 2025

Contract dates (estimated)

- 3 November 2025 to 2 November 2029
- 4 years

Main procurement category

Services

CPV classifications

- 48100000 - Industry specific software package
- 72261000 - Software support services
- 72266000 - Software consultancy services

Information about tenders

- 4 tenders received
 - 4 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 2 suppliers awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [Distilx](#)
- [CTRL O LTD](#)

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Suppliers

ABM Intelligence Limited

- Companies House: 03319098

12 Castlebridge Office Village, Kirtley Drive

Nottingham

NG7 1LD

United Kingdom

Email: info@altiaintel.com

Website: <https://altiaintel.com/>

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Framework for the Provision of Covert Management Systems

CTRL O LTD

- Companies House: 08826252

Preston Road

Yeovil

BA20 2EN

United Kingdom

Region: UKK23 - Somerset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Distilx

- Companies House: SC686058

3 King Street

Kirkwall

KW15 1JF

United Kingdom

Region: UKM65 - Orkney Islands

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

NEC Software Solutions UK Limited

- Companies House: 00968498

1st Floor, Imex Centre, 575-599 Maxted Road

Hemel Hempstead

HP2 7DX

United Kingdom

Email: psbidmgmt@necsws.com

Website: <https://www.necsws.com/>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Framework for the Provision of Covert Management Systems

Contracting authority

BLUELIGHT COMMERCIAL LIMITED

- Companies House: 12517649

Lower Ground 5-8 The Sanctuary

London

SW1P 3JS

United Kingdom

Contact name: Jake Laurie

Telephone: 02045704661

Email: Jake.Laurie@bluelight.police.uk

Website: <http://www.bluelightcommercial.police.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government