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Award

Direct Payment Support Services

West Sussex County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065709

Procurement identifier (OCID): ocds-h6vhtk-0516bd ([view related notices](#))

Published 15 October 2025, 4:47pm

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Scope

Reference

C20278

Description

Direct Payment Support Services. The service will provide Direct Payment support to the recipients of a Direct Payment from the Authority and those who support them. The Service Supplier will also work with the Authority as a subject matter expert in partnership with the aim of developing access to Direct Payments to enable people to exercise choice and control over their care and support and facilitating the outcomes identified in their care and support plans.

Contract 1. Direct Payment Support Services

Supplier

- [Independent Lives Limited](#)

Contract value

- £2,437,337 excluding VAT
- £2,924,804 including VAT

Above the relevant threshold

Award decision date

15 October 2025

Date assessment summaries were sent to tenderers

15 October 2025

Earliest date the contract will be signed

15 October 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2030

- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

Up to 2 year extension

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Optional additional services paid for by service users.

CPV classifications

- 85000000 - Health and social work services

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Independent Lives Limited

- Companies House: 05545068

Southfield House 11 Liverpool Gardens

Worthing

BN11 1RY

United Kingdom

Email: advice@independentlives.org

Region: UKJ27 - West Sussex (South West)

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Associated people/organisations:

N/A

Contract 1. Direct Payment Support Services

Contracting authority

West Sussex County Council

- Public Procurement Organisation Number: PXJW-5627-QRQR

County Hall

Chichester

PO19 1RG

United Kingdom

Contact name: Procurement and Contract Management

Email: bsd.procurement@westsussex.gov.uk

Website: <https://www.westsussex.gov.uk>

Region: UKJ27 - West Sussex (South West)

Organisation type: Public authority - sub-central government