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Contract

Provision of Enhanced Residential Services for (Primarily) Working Age Adults with Disabilities and/or Mental Health Needs

Cumberland Council

F03: Contract award notice

Notice identifier: 2025/S 000-065639

Procurement identifier (OCID): ocds-h6vhtk-04e54d

Published 15 October 2025, 2:56pm

Section I: Contracting authority

I.1) Name and addresses

Cumberland Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Ms Allison Paterson

Email

allison.paterson@cumberland.gov.uk

Telephone

+44 7867201769

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.cumberland.gov.uk/>

Buyer's address

<https://www.cumberland.gov.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Enhanced Residential Services for (Primarily) Working Age Adults with Disabilities and/or Mental Health Needs

Reference number

DN764386

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework Awards to the Framework for Provision of Enhanced Residential Services for (Primarily) Working Age Adults with Disabilities and/or Mental Health Needs.

Any further providers added to the Framework will be updated and advertised on the Cumberland Council Webpage, following the link below:

<https://www.cumberland.gov.uk/framework-enhancedresidential>

The are two Lots (1 & 2). All providers who join the Framework will join under Lot 1 and will automatically be eligible for Lot 2. Providers can only join Lot 2 by being eligible and successful to join Lot 1.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £24,200,000 / Highest offer: £50,800,000 taken into consideration

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

Lot 1 – Individual Placement - Cumberland Council will commission residential services via referral and follow the Call Off processes outlined in the Award Process Schedule 2 of the Framework Agreement.

Any Contract awarded will be done so on the basis of the Provider completing Schedule 3a (Providers Tender Submission) in full and as required by the Council. This means that Providers must do the following:

- Answer 'yes' to the two qualifying statements on the 'Instructions' tab of Schedule 3a (Providers Tender Submission). Providers who answer 'no' will be rejected and should not proceed with their tender.
- Completion of the following tabs with the providers information:
 - Provider & Home Details (will be used to create a catalogue of providers and to create a Provider profile on the Council's web pages)
 - Support Offer (will be used to create a catalogue of providers)
 - Home Staffing & Costing Form
- Answer 2 Social Value Questions so that a Social Value KPI unique to each Provider can be created.

Where a Provider has answered 'Yes' to the qualifying statements (Instructions tab) and has fully completed each respective tab on Schedule 3a, and the information it has given supports the Providers application and price, the Provider will be successful in their application to this Framework. This means that:

- The Provider and Home details are completed fully for each home and are correct (at the time of applying)
- The Providers Support Offer is completed fully for each home and is agreed as correct (at the time of applying) by Social Workers.
- The Providers Home Staffing & Costing Form is completed fully for each home and the information given supports the Providers price (at the time of applying)
- Both Social Value questions have been answered within the word count and the answers include clear objectives for consideration by the Council that are Specific, Measurable, Achievable and Realistic within a specified Time frame (SMART)

Where a Provider fails to complete the tender as required by the Council (as outlined above),

clarification will be sought on any errors or omissions, unless the Provider has answered 'No' to the two qualifying statements on the 'Instructions' tab of Schedule 3a. Where a Provider answers 'No' to these statements their bid will be rejected.

If the Council is not satisfied with the information provided after clarification has been sought from the Provider on any errors or omissions it may choose to clarify further or to reject a bid. The number of clarifications sought will be at the Councils discretion. Providers should note that if multiple clarifications are requested by the Council, this will delay the Providers application to the Framework.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

Lot 2 – Bespoke Services

Should the Council wish to procure a bespoke service it will follow the mini competition process as outlined in the Award Process Schedule 2 of the contract. For the avoidance of doubt the Council will not be obliged to commission any services under Lot 2.

There are two Lots (1 & 2). All providers who join the Framework will join under Lot 1 and will automatically be eligible for Lot 2. Providers can only join Lot 2 by being eligible and successful to join Lot 1.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-036748](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 April 2025

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cumberland Council Webpage link to all framework providers

Carlisle

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

Internet address

<https://www.cumberland.gov.uk/framework-enhancedresidential>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £24,200,000 / Highest offer: £50,800,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

His Majesty's Court Service

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.cumberland.gov.uk/framework-enhancedresidential>