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Planning

Supply of agency workers for Care & Support schemes

Orwell Housing Association Ltd

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065616

Procurement identifier (OCID): ocds-h6vhtk-054df0 ([view related notices](#))

Published 15 October 2025, 2:18pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

OHA/42/2026/Open/Agency/01

Description

Orwell Housing Association Limited intend to create an open framework for agency suppliers who are able to provide temporary care assistants and support workers for our care and support schemes. We would like to procure a group of specialist agency suppliers who can offer a quality service whilst ensuring value for money for our customers. Suppliers will need to pass certain criteria to be successful in being awarded a place on the framework.

The open framework will run for a maximum period of 8 years and will be reopened in accordance with TPA2023. Full details will be provided in the Invitation to tender when issued.

We estimate the value to be £1.7m to £2m per annum, a total estimated cost of £16m including vat. Suppliers please note: the estimated values cover the whole of the framework and not the value awarded to each individual supplier.

All dates detailed are subject to change by Orwell Housing Association Ltd.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £13,333,333 excluding VAT
- £16,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2034
- 8 years

Main procurement category

Services

CPV classifications

- 79620000 - Supply services of personnel including temporary staff

Contract locations

- UKH14 - Suffolk
- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk
- UKH3 - Essex

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

7 January 2026

Tender submission deadline

16 February 2026, 12:00pm

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 March 2026

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Orwell Housing Association Ltd

- Mutuals Public Register: 16460R
- Public Procurement Organisation Number: PGDJ-9755-ZNCY

Crane Hill Lodge, 325 London Rd

Ipswich

IP2 0BE

United Kingdom

Contact name: Procurement Team

Email: procurement@orwell-housing.co.uk

Website: <https://www.orwell-housing.co.uk/>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government