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Contract

Upgrade to the rail industry's central computerised ticket revenue, allocation and apportionment system (LENNON and ORCATS)

Rail Settlement Plan Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065389

Procurement identifier (OCID): ocds-h6vhtk-054968 ([view related notices](#))

Published 14 October 2025, 7:00pm

Scope

Description

The implementation of a new and improved Lennon system, which is provided by Worldline.

The Future Lennon Programme seeks to deliver an enhanced system, including replacing the ORCATS allocation factor calculator, with one that enables a more realistic approach to revenue allocation using increased volumes of data based on near real-life journeys taken by passengers.

The enhancement programme comprises:

- (i) Implementation of new allocation factor calculator hosted in the Cloud
- (ii) Upgrade of Lennon to refactor software for greater sustainability and supportability and to accommodate output from new allocation factor calculator
- (iii) Transferring Lennon to a Cloud hosted environment

Contract 2

Supplier

- WORLDLINE IT SERVICES UK LIMITED

Contract value

- £60,312,000 including VAT

Above the relevant threshold

Date signed

12 September 2025

Contract dates

- 12 September 2025 to 30 June 2032
- Possible extension to 30 June 2034
- 8 years, 9 months, 19 days

Description of possible extension:

Two year extension at option of RDG

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Minor modifications, updates, upgrades, refreshes and enhancements

CPV classifications

- 60200000 - Railway transport services

Key performance indicators

Name	Reporting frequency
Operational Service Levels	1 months
System Availability	1 months
Help Desk Availability	1 months
Data Retrieval	1 months

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

The software underpinning the LENNON and ORCATS system is bespoke and specialist to the industry and requires extensive railway knowledge to build and manage. The absence of this crucial knowledge proved to be instrumental in the failure of a previous attempt to procure an alternative provider in an already limited market. Successful delivery of the upgrade to this system is vital to the Government's vision for railway reform.

Supplier

WORLDLINE IT SERVICES UK LIMITED

- Public Procurement Organisation Number: PZDC-4647-GCGJ

Summit House, 12 Red Lion Square, Holborn

London

WC1R 4QH

United Kingdom

Email: Nicolas.tasker@worldline.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2

Contracting authority

Rail Settlement Plan Limited

- Companies House: 08176197

First Floor North, 1 Puddle Dock

London

EC4V 3DS

United Kingdom

Email: procurement@raildeliverygroup.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government