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Tender

Derbyshire Adult Community Audiology Service

NHS Derby & Derbyshire Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-065383

Procurement identifier (OCID): ocds-h6vhtk-05ccca

Published 14 October 2025, 6:32pm

The closing date and time has been changed to:

17 November 2025 - no time specified

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

NHS Derby & Derbyshire Integrated Care Board

The Council House, First Floor, Corporation Street

Derby

DE1 2FS

Contact

Bilal Arif

Email

bilal.arif@nhs.net

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<https://www.joindupcarederbyshire.co.uk/derbyshire-integrated-care-board/>

Buyer's address

<https://www.joindupcarederbyshire.co.uk/derbyshire-integrated-care-board/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Derbyshire Adult Community Audiology Service

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (CSU), on behalf of NHS Derby and Derbyshire Integrated Care Board ("the Commissioner") are seeking expressions of interest from suitably qualified and experienced providers for the provision of a Derbyshire Adult Community Audiology Service.

II.1.5) Estimated total value

Value excluding VAT: £24,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

NHS Derby and Derbyshire ICB (DDICB) commissions an adult (18+) direct access community audiology service. This service provides hearing assessments and, if necessary, the supply and fitting of one or two hearing aids along with follow-up support. Patients 55 and older can self-refer, whereas those younger than 55 require a GP referral. In the 2024/25 period, it delivered roughly a total of 63,793 interventions (this activity consisted of assessments, all aftercare appointments and fitting appointments). Please note this data does not contain Glossop activity, but the Glossop area will be included as a part of this service from 1st April 2026 onwards.

NHS Derby and Derbyshire ICB are inviting Expressions of Interest from suitably qualified providers to express their interest in delivering the provision of a Derbyshire Adult Community Audiology Service.

A competitive Provider Selection Regime (PSR) procurement process is being undertaken to implement a patient choice model, similar to that previously described (under historical procurement regimes/legislation) as an Any Qualified Provider (AQP) model. As a result of this tender process, the ICB intends to award a zero volume, zero value contract to providers that are capable and meet the relevant requirements. The contract duration for this service is expected to be 3-years with up to a 2-year extension option. The maximum indicative budget available for the service is expected to be circa £4.8m per annum.

Tender documentation can be accessed via the following link: <https://health-family.force.com/s/Welcome>. Interested providers should search for reference C391799 - Derbyshire Adult Community Audiology Service

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract(s) awarded under this procurement shall be let for an initial 36 months with the option to extend for up to a further 24 months at the sole discretion of the Commissioner.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

10 November 2025

Local time

5:00pm

Changed to:

Date

17 November 2025

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 November 2025

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>