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Contract

Hosted solution and annual maintenance of existing BACS payment system

THANET DISTRICT COUNCIL

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065367

Procurement identifier (OCID): ocds-h6vhtk-05ccbf

Published 14 October 2025, 5:34pm

Scope

Reference

Q231

Description

To upgrade Thanet District Council's existing hosted BACS payment system to the latest version, to provide greater security, better functionality and more automation. This system will be used by various council departments for the collection of money.

Contract 1. Hosted Solution and annual maintenance of existing BACS payment system

Supplier

- Paygate Solutions Limited

Contract value

- £39,475 excluding VAT
- £47,370 including VAT

Below the relevant threshold

Date signed

7 August 2025

Contract dates

- 26 August 2025 to 25 August 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKJ44 - East Kent

Procedure

Procedure type

Below threshold - limited competition

Supplier

Paygate Solutions Limited

Gladstone House, Hithercroft Road

Wallingford

OX10 9BT

United Kingdom

Email: info@paygate.uk

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Hosted Solution and annual maintenance of existing BACS payment system

Contracting authority

THANET DISTRICT COUNCIL

- Public Procurement Organisation Number: PYDQ-9172-CNVV

Thanet District Council, PO BOX 9, Cecil Street

Margate

CT9 1XZ

United Kingdom

Email: procurement@thanet.gov.uk

Region: UKJ44 - East Kent

Organisation type: Public authority - sub-central government