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Contract

ALM Platform- Gitlab SaaS Migration

HM Revenue & Customs

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-065300
Procurement identifier (OCID): ocds-h6vhtk-05835a (view related notices)
Published 14 October 2025, 3:59pm

Scope

Reference

SR2497129644

Description

HMRC require a solution which can develop, share and version control rigorously assured code to produce robust, reproducible analysis which can also allow for Collaboration, internal transparency coupled with security. HMRC are planning to consolidate multiple siloed software instances across CDIO, ECS, DPS, EIS and B&T/CDS into SaaS based platforms. It is key that all groups in HMRC are on the same platform as other analysists, data scientists and coders in HMRC, to ensure integration and compatibility and therefore efficient use and reuse of analytical components across the department. This includes Gitlab Dedicated SaaS for 4000 users, large Infrastructure and Management

Contract 1. ALM Platform- Gitlab SaaS Migration

Supplier

- GITLAB UK LIMITED

Contract value

- £11,826,872.40 excluding VAT

- £14,192,246.88 including VAT

Above the relevant threshold

Date signed

26 September 2025

Contract dates

- 29 September 2025 to 28 September 2028

- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Description	Reporting frequency
Support First Response Time SLA	% of all support tickets within the Measurement Period provided first response within the Key Indicator times corresponding to its support impact category.	12 months
Service Level Availiability	The percentage of time that the service is in an available state for use by HMRC over a given calendar month.	12 months
Social Value Commitment	250 Trees planted each Contract Year.	12 months

Signed contract documents

REDACTED,Gitlab_HMRC_Contract.pdf

Redacted version of the signed Gitlab-HMRC contract

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights

- Single supplier - technical reasons

Gitlab is a key piece of software for the organisation as it is used for software development, allowing teams to plan, build, test, and deploy code collaboratively in a single application. Moving to an alternative solution would cause significant disruption and risk to the authority. This would create disproportionate technical and resource challenges that would impact business operations and not demonstrate commercial value or provide the most economically advantageous outcome.

Supplier

GITLAB UK LIMITED

- Companies House: 10353681

- Public Procurement Organisation Number: PPJR-8193-QPRR

Suite 4, 7th Floor 50 Broadway

London

SW1H 0DB

United Kingdom

Email: pdavies@gitlab.com

Website: https://about.gitlab.com/

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. ALM Platform- Gitlab SaaS Migration

Contracting authority

HM Revenue & Customs

- Public Procurement Organisation Number: PVMW-8599-JZNJ

100 Parliament Street

London

SW1A 2BQ

United Kingdom

Email: hmrcsupportsapariba@hmrc.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government