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Planning

Rail Fleet & Asset Management System

Direct Rail Services Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065275

Procurement identifier (OCID): ocids-h6vhtk-05cc76 ([view related notices](#))

Published 14 October 2025, 3:27pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

I have updated the contact information on the document.

Scope

Reference

C27869

Description

DRS is undertaking a strategic transformation of its rail fleet and asset management system in anticipation of the Maximo contract ending in November 2026. The current system, Maximo 7.6, is underutilised, with less than 20% of its functionality actively used and it presents ongoing challenges.

As part of this process, we are hosting a Supplier Engagement Day on Monday, 27th October. On this day we intend to go through more details around our requirements. To be invited, suppliers are invited to contact the email [daniel.scott@ntsglobal.uk] and you will be sent an engagement form to complete. I would ask all supplier that wish to attend the engagement day to return the form by 12:00 noon on 24th October.

The project aims to select and implement a modern, fit-for-purpose, off-the-shelf solution by October 2026. This system will enhance user experience, improve integration with the wider digital ecosystem, reduce operational and support costs, and unlock greater value from asset data. The vision is to operate with an intuitive, scalable solution that serves as a single source of truth for all maintenance records and activities, enabling better decision-making, improved compliance, and enhanced operational performance. This transformation will support operational excellence, flexibility, scalability, and long-term sustainability across DRS's rail operations

Total value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2026 to 1 October 2031
- Possible extension to 1 October 2032
- 6 years, 1 day

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Engagement

Engagement deadline

21 November 2025

Engagement process description

As part of this process, we are hosting a Supplier Engagement Day on Monday, 27th October.

To be invited, suppliers must complete the engagement form attached or contact us through the Atamis portal.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

30 April 2026

Contracting authority

Direct Rail Services Limited

- Public Procurement Organisation Number: PNBJ-7645-CMHD

Regents Court, Baron Way

Carlisle

CA6 4SJ

United Kingdom

Email: ben.mckeogh@ntsglobal.uk

Website: <https://www.directralservices.com/>

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government

