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Contract

Non-Emergency Patient Transport Service at London North West University Healthcare Trust

London North West University Healthcare NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-065262

Procurement identifier (OCID): ocids-h6vhtk-05cc78

Published 14 October 2025, 3:16pm

Section I: Contracting authority

I.1) Name and addresses

London North West University Healthcare NHS Trust

Northwick Park Hospital, Watford Rd

Harrow

HA1 3UJ

Contact

North West London Procurement Service

Email

clcht.nwlicsps-sourcing-fm@nhs.net

Country

United Kingdom

Region code

UKI7 - Outer London – West and North West

Internet address(es)

Main address

<https://www.lnwh.nhs.uk/>

Buyer's address

<https://www.lnwh.nhs.uk/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Service at London North West University Healthcare Trust

Reference number

C394950

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

The London North West University Healthcare NHS Trust ("the Authority") required the

provision of Non-Emergency Patient Transport Services.

The Authority intends to award a contract, following a Direct Award - Process C, in accordance with The Health Care Services (Provider Selection Regime) Regulations 2023 ("PSR 2023").

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £19,920,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

The provider (Ambulance Transfers Limited) has been awarded this contract under PSR Direct Award C as it meets the requirements as follows:

The Authority believe the current supplier is satisfying the existing contract and will continue to satisfy the new contract to the required standard.

The new contracting arrangements are not changing considerably.

The Authority is planning to commence a competitive process under PSR 2023 for the provision of the service, and expects a maximum 2 year period to conclude this including satisfaction of Cabinet Office approval requirements.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 24/10/2025 11:59pm. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 October 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ambulance Transfers Limited

Unit D17, J31 Park Motherwell Way, Thurrock, Grays, Essex, RM20 3XD

Grays

RM20 3XD

Country

United Kingdom

NUTS code

- UKH32 - Thurrock

National registration number

09571166

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,920,000

Total value of the contract/lot: £19,920,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by 24/10/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.'

Written representations should be sent to clcht.nwlicsps-sourcing-fm@nhs.net

Award decision Makers
Operational Director of Estates and Facilities
Matron of Estates and facilities

No conflict interest has been declared.

The provider (Ambulance Transfers Limited) was selected based upon their ability to satisfy the new contract to the required standard in terms of quality and value. The provider has the required CQC registration and demonstrated knowledge of the delivery of the service and their proven ability to deliver the service, to a known cost, whilst managing the required flexibility we require. The supplier is not only capable of achieving our requirements but has the management systems and processes including ESG to support the Trust aims and a long term commitment to innovation and sustainability. The Supplier meets the trust's aims of delivery quality and innovation, integration and service delivery and ensuring improvements of access for patients to care services.

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>