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Contract

## Finance Management System

River Clyde Homes

F03: Contract award notice

Notice identifier: 2025/S 000-065179

Procurement identifier (OCID): ocds-h6vhtk-050a52

Published 14 October 2025, 1:30pm

## Section I: Contracting authority

### I.1) Name and addresses

River Clyde Homes

Clyde View, 22 Pottery Street

Greenock

PA15 2UZ

### Contact

Brian Murphy

### Email

[procurement@riverclydehomes.org.uk](mailto:procurement@riverclydehomes.org.uk)

### Telephone

+44 8000132196

### Country

United Kingdom

**NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

**Internet address(es)**

Main address

<http://riverclydehomes.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12102](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12102)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Finance Management System

Reference number

RCH644

**II.1.2) Main CPV code**

- 48442000 - Financial systems software package

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

River Clyde Homes Group (which comprise of River Clyde Homes and its wholly owned Subsidiary Homefix Scotland) requires to procure the services of an experienced and competent company to supply and implement a Cloud Hosted Finance Management System.

50 core users will require to have access to the system, with an additional 200 users that will need limited access periodically.

The solution must be in place and operational by June 2026.

RCH's current Finance system is "Total Finance" from Totalmobile Ltd.

A detailed specification for the required solution is provided within the tender response document attached as Appendix A. This should be read and fully understood before submitting a tender response.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £140,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48440000 - Financial analysis and accounting software package
- 48441000 - Financial analysis software package
- 48442000 - Financial systems software package

#### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Inverclyde

#### **II.2.4) Description of the procurement**

River Clyde Homes Group (which comprise of River Clyde Homes and its wholly owned Subsidiary Homefix Scotland) requires to procure the services of an experienced and competent company to supply and implement a Cloud Hosted Finance Management System.

50 core users will require to have access to the system, with an additional 200 users that will need limited access periodically.

The solution must be in place and operational by June 2026.

RCH's current Finance system is "Total Finance" from Totalmobile Ltd.

A detailed specification for the required solution is provided within the tender response document attached as Appendix A. This should be read and fully understood before submitting a tender response.

#### **II.2.5) Award criteria**

Quality criterion - Name: Proposed Solution / Weighting: 50.00%

Quality criterion - Name: Implementation Plan / Weighting: 15.00%

Quality criterion - Name: Fair Work First / Weighting: 5.00%

Quality criterion - Name: Data Protection Checklist / Weighting: Pass/Fail

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-018045](#)

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## Section V. Award of contract

### Contract No

RCH644

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 September 2025

#### V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Civica UK Limited

Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £140,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:813051)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Greenock Sheriff Court and Justice of the Peace Court

1 Nelson Street

Greenock

Telephone

+44 1475787073

Country

United Kingdom