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Tender

Mental Health Supported Housing

London Borough of Hounslow

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065124

Procurement identifier (OCID): ocids-h6vhtk-05cc2b

Published 14 October 2025, 12:01pm

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Scope

Description

LBH Joint Commissioning is seeking to commission a specialist mental health supported accommodation service for vulnerable adults in Hounslow.

The service will operate across two buildings in Hounslow and a total of 34 units of accommodation.

This service was originally part of a framework tender which went out in August 2025, it is being re-tendered as a standalone contract with a revised requirement. The eligibility criteria have been broadened to include experienced providers of mental health supported accommodation who are eligible for exempt accommodation rates of Housing Benefit i.e. Registered Providers of Social Housing, Registered Charities or Community Interest Companies. You will need a valid registration number to demonstrate at least one relevant status.

The service will support adults with severe mental health problems who are referred by London Borough of Hounslow, offering 24-hour supported housing with flexible, recovery-focused support.

The main role of the service is to provide supported move-on accommodation for individuals within the target group who are ready to take a first step down from a more intensively staffed setting. This will usually be from a community-based service, such as 24-hour supported living, but could also be hospital, provided an individual will be able to manage within the level of support provided by the service. In a smaller number of cases, appropriate individuals may be referred to the service as a step up from the wider supported accommodation pathway, mainstream housing or temporary accommodation.

The service will promote recovery, wellbeing and independence and meet the following aims as detailed in the Core Specification:

Maximise Independence

Improve Mental and Emotional Wellbeing

Enhance Quality of Life and Reduce Social Isolation

Improve Physical Wellbeing

Move on at the right time

Prevent placement breakdown

Total value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 February 2026 to 1 February 2030
- Possible extension to 1 January 2034
- 7 years, 11 months

Description of possible extension:

8 years contract i.e. 5 years with option to extend up to 3 (1+1+1+1)

Options

The right to additional purchases while the contract is valid.

8 years contract i.e. 5 years with option to extend up to 3 (1+1+1+1)

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85300000 - Social work and related services

Contract locations

- UKI - London

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

3 November 2025, 10:00am

Tender submission deadline

12 November 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/RFx/RFxSummary?rfxId=4ef0af6d-e0a8-f011-813a-005056b64545&projectId=8568cc04-04a5-f011-813a-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 5 January 2032

Award criteria

Name	Type	Weighting
Quality	Price	100%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Justification for not publishing a preliminary market engagement notice

Preliminary market engagement was carried out

Contracting authority

London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: procurement@hounslow.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government