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Contract

Hearing Service

Cumberland Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065111

Procurement identifier (OCID): ocds-h6vhtk-050c20 ([view related notices](#))

Published 14 October 2025, 11:46am

Scope

Description

Cumberland Council have commissioned a provider to deliver an advice and equipment service for people who are d/Deaf, hard of hearing or have dual sensory loss.

The service comprises four main elements:

- Information, advice and guidance
- Care Act assessments
- Equipment
- Prevention and deaf awareness training.

It will be available to all adults (and young people aged 16-17 in transition from adult social care to children's services) who are d/Deaf, hard of hearing or have dual sensory loss and are resident in Cumberland.

Referrals will come from the council, NHS, other public or third sector organisations, as well as from people themselves.

The maximum budget for this contract for the duration of the agreement (initial term of 12 months with a potential extension of one up to 12-month period) is £170,150.

Contract 1

Supplier

- BID SERVICES

Contract value

- £141,791 excluding VAT
- £170,150 including VAT

Below the relevant threshold

Date signed

1 September 2025

Contract dates

- 1 September 2025 to 31 August 2026
- Possible extension to 31 August 2027
- 2 years

Description of possible extension:

There is one up to 12 month extension available.

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85300000 - Social work and related services

Contract locations

- UKD1 - Cumbria

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

BID SERVICES

- Companies House: 03124204
- Public Procurement Organisation Number: PLGH-5495-JLZX

Deaf Cultural Centre, Ladywood Road

Birmingham

B16 8SZ

United Kingdom

Email: funding@bid.org.uk

Website: <http://www.bid.org.uk>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: peopleprocurement@cumberland.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government