This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/065052-2025">https://www.find-tender.service.gov.uk/Notice/065052-2025</a>

#### Contract

# **Repairs Management System**

River Clyde Homes

F03: Contract award notice

Notice identifier: 2025/S 000-065052

Procurement identifier (OCID): ocds-h6vhtk-050f01

Published 14 October 2025, 10:27am

## **Section I: Contracting authority**

### I.1) Name and addresses

River Clyde Homes

Clyde View, 22 Pottery Street

Greenock

**PA15 2UZ** 

#### Contact

Brian Murphy

#### **Email**

procurement@riverclydehomes.org.uk

#### **Telephone**

+44 8000132196

#### Country

**United Kingdom** 

#### **NUTS** code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

#### Internet address(es)

Main address

http://riverclydehomes.org.uk

Buyer's address

 $\underline{https://www.publiccontractsscotland.gov.uk/search/Search\_AuthProfile.aspx?ID=AA1210}$ 

### I.4) Type of the contracting authority

Body governed by public law

### I.5) Main activity

Housing and community amenities

# **Section II: Object**

## II.1) Scope of the procurement

### II.1.1) Title

Repairs Management System

Reference number

**RCH646** 

#### II.1.2) Main CPV code

• 48421000 - Facilities management software package

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

River Clyde Homes Group (which comprise of River Clyde Homes and its wholly owned Subsidiary Homefix Scotland) requires to procure the services of an experienced and competent company to supply and implement a Cloud Hosted Repairs Management System.

The solution must be in place and operational by April 2026.

A detailed specification for the required solution is provided within the tender response document attached as Appendix A. This should be read and fully understood before submitting a tender response.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £383,950

### II.2) Description

#### II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
- 48100000 Industry specific software package

#### II.2.3) Place of performance

**NUTS** codes

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Inverclyde

### II.2.4) Description of the procurement

River Clyde Homes Group (which comprise of River Clyde Homes and its wholly owned Subsidiary Homefix Scotland) requires to procure the services of an experienced and competent company to supply and implement a Cloud Hosted Repairs Management System.

The solution must be in place and operational by April 2026.

A detailed specification for the required solution is provided within the tender response document attached as Appendix A. This should be read and fully understood before submitting a tender response.

#### II.2.5) Award criteria

Quality criterion - Name: Solution / Weighting: 62.50%

Quality criterion - Name: Implementation Plan / Weighting: 5.00%

Quality criterion - Name: Fair Work First / Weighting: 2.50%

Quality criterion - Name: Data Protection Checklist / Weighting: Pass/Fail

Price - Weighting: 30%

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

## Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2025/S 000-019796</u>

#### Section V. Award of contract

#### **Contract No**

**RCH646** 

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 September 2025

#### V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

**ROCC Computers Ltd** 

Stanford Gate, Brighton

Brighton

BN1 6SB

Country

**United Kingdom** 

NUTS code

• UKJ21 - Brighton and Hove

The contractor is an SME

Yes

### V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £383,950

# **Section VI. Complementary information**

# VI.3) Additional information

(SC Ref:812997)

# VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court and Justice of the Peace Court

1 Nelson Street

Greenock

Telephone

+44 1475787073

Country

**United Kingdom**