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Contract

## **Repairs Management System**

River Clyde Homes

F03: Contract award notice

Notice identifier: 2025/S 000-065052

Procurement identifier (OCID): ocds-h6vhtk-050f01

Published 14 October 2025, 10:27am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

River Clyde Homes

Clyde View, 22 Pottery Street

Greenock

PA15 2UZ

#### **Contact**

Brian Murphy

#### **Email**

[procurement@riverclydehomes.org.uk](mailto:procurement@riverclydehomes.org.uk)

#### **Telephone**

+44 8000132196

#### **Country**

United Kingdom

**NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

**Internet address(es)**

Main address

<http://riverclydehomes.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12102](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12102)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Repairs Management System

Reference number

RCH646

**II.1.2) Main CPV code**

- 48421000 - Facilities management software package

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

River Clyde Homes Group (which comprise of River Clyde Homes and its wholly owned Subsidiary Homefix Scotland) requires to procure the services of an experienced and competent company to supply and implement a Cloud Hosted Repairs Management System.

The solution must be in place and operational by April 2026.

A detailed specification for the required solution is provided within the tender response document attached as Appendix A. This should be read and fully understood before submitting a tender response.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £383,950

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

#### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Inverclyde

#### **II.2.4) Description of the procurement**

River Clyde Homes Group (which comprise of River Clyde Homes and its wholly owned Subsidiary Homefix Scotland) requires to procure the services of an experienced and competent company to supply and implement a Cloud Hosted Repairs Management System.

The solution must be in place and operational by April 2026.

A detailed specification for the required solution is provided within the tender response document attached as Appendix A. This should be read and fully understood before submitting a tender response.

#### **II.2.5) Award criteria**

Quality criterion - Name: Solution / Weighting: 62.50%

Quality criterion - Name: Implementation Plan / Weighting: 5.00%

Quality criterion - Name: Fair Work First / Weighting: 2.50%

Quality criterion - Name: Data Protection Checklist / Weighting: Pass/Fail

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-019796](#)

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## **Section V. Award of contract**

### **Contract No**

RCH646

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ROCC Computers Ltd

Stanford Gate, Brighton

Brighton

BN1 6SB

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £383,950

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:812997)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Greenock Sheriff Court and Justice of the Peace Court

1 Nelson Street

Greenock

Telephone

+44 1475787073

Country

United Kingdom