

Switched to direct award

The following lots have been switched to direct award after an [unsuccessful competitive tendering procedure](#):

- Lot 2. Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years)

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/065001-2025>

Award

Integrated Domestic Abuse Services - Lot 2

North Tyneside Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-065001

Procurement identifier (OCID): ocds-h6vhtk-05aed6 ([view related notices](#))

Published 14 October 2025, 8:48am

Scope

Reference

OPEN2025899

Description

North Tyneside Council is commissioning a fully integrated Domestic Abuse Service (IDAS) for an initial term of three years, with the option to extend for up to two further years. This service will deliver holistic, trauma-informed support for victims and survivors of domestic abuse.

This service is Lot 2 of a previous procurement unsuccessful process.

Contract 1. Intergrated Domestic Abuse - Lot 2

Supplier

- ACORNS (NORTH TYNESIDE)

Contract value

- £950,000 excluding VAT
- £1,140,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

24 October 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

Description of possible extension:

2 x 12 month extensions

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC22 - Tyneside

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

All suppliers submitting tenders failed to achieve required minimum score. The Authority therefore made the decision to direct award under Section 43 (2) which provides, among a list of criteria, that a tender will not be considered suitable if the Authority considers it does not satisfy the Authority's award criteria when assessed by reference to the assessment methodology and relative importance of the criteria.

Supplier

ACORNS (NORTH TYNESIDE)

- Companies House: 08838624

- Public Procurement Organisation Number: PQHN-8685-THNG

7 Alma Place

North Shields

NE29 0LZ

United Kingdom

Email: admin@acornsproject.org.uk

Website: <https://www.acornsproject.org.uk/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Intergrated Domestic Abuse - Lot 2

Contracting authority

North Tyneside Borough Council

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

NE27 0BY

United Kingdom

Email: strategic.procurement@northynteside.gov.uk

Website: <https://www.northynteside.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government