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Tender

PRJ 2206 NCL ICB Community Audiology Services for the London Boroughs of Barnet, Camden and Enfield

NHS LONDON COMMERCIAL HUB

F02: Contract notice

Notice identifier: 2025/S 000-064976

Procurement identifier (OCID): ocds-h6vhtk-05aec2

Published 13 October 2025, 6:16pm

Section I: Contracting authority

I.1) Name and addresses

NHS LONDON COMMERCIAL HUB

4th Floor - Unex Tower, 5 Station Street

London

E151DA

Contact

Kiran Uppal

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

QMF

Internet address(es)

Main address

<https://nclhealthandcare.org.uk/icb/about>

Buyer's address

<https://nclhealthandcare.org.uk/icb/about>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/s/Welcome>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRJ 2206 NCL ICB Community Audiology Services for the London Boroughs of Barnet, Camden and Enfield

Reference number

PRJ 2206 NCL ICB

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS North Central London Integrated Care Board (NCL ICB) (hereafter referred to as "the Authority") are seeking to commission Community Audiology Services for the London Boroughs of Barnet, Camden and Enfield.

The duration of the proposed contracts will be three (3) years with two additional options (at the sole discretion of the Authority) to extend the contract for up to one 1 year each, equating to a maximum possible duration of five (5) years (3+1+1).

The ICB has an expected envelope of £6,868,038 (exc VAT) for the initial 3 year contract, or £11,446,730 (exc VAT) if all extension options are used for a 5 year contract.

This will be a cost and volume contract therefore will be subject to activity delivered alongside relevant Indicative Activity Plans.

The Go live date for the Service is 1st July 2026.

The contract(s) will be between the successful provider(s) and North Central London ICB.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.1.5) Estimated total value

Value excluding VAT: £11,446,730

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Barnet

Lot No

1

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKI71 - Barnet

II.2.4) Description of the procurement

North Central London ICB is transforming the community audiology services across NCL.

We are looking for a provider(s) to deliver:

- A single point of referral for the independent sector, to support end to end referral management, and onward referral if required. This will provide a consistent access point in the community for primary care practitioners.
- Community audiology services across Barnet to ensure equitable access
- Delivery of a core clinical offer to provide consistency and equitable services.

This will support the ICB's key priorities prevention and early intervention, reducing health inequalities, and contributes to improving elective recovery waiting times.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Camden

Lot No

2

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

North Central London ICB is transforming the community audiology services across NCL.

We are looking for a provider(s) to deliver:

- A single point of referral for the independent sector, to support end to end referral management, and onward referral if required. This will provide a consistent access point in the community for primary care practitioners.
- Community audiology services across Camden to ensure equitable access
- Delivery of a core clinical offer to provide consistency and equitable services.

This will support the ICB's key priorities prevention and early intervention, reducing health inequalities, and contributes to improving elective recovery waiting times.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Enfield

Lot No

3

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKI54 - Enfield

II.2.4) Description of the procurement

North Central London ICB is transforming the community audiology services across NCL.

We are looking for a provider(s) to deliver:

- A single point of referral for the independent sector, to support end to end referral management, and onward referral if required. This will provide a consistent access point in the community for primary care practitioners.
- Community audiology services across Enfield to ensure equitable access
- Delivery of a core clinical offer to provide consistency and equitable services.

This will support the ICB's key priorities prevention and early intervention, reducing health inequalities, and contributes to improving elective recovery waiting times.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 November 2025

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 November 2025

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Previous publication concerning this procedure

Notice number: 2025/S 000-052607

****Atamis****

Interested organisations must express an interest and submit a tender via Atamis e-tendering portal by the deadline stated in the Invitation to Tender documents.

Bidders need to register on Atamis/Health Family if they are not registered already. This can be done by clicking the link below:

<https://atamis-1928.my.site.com/s/Welcome>

Once registered, you can express an interest in this project on the site.

****Central Digital Platform****

Suppliers participating in procurements will now be expected to register on a central digital platform (CDP). Suppliers can submit their core supplier information and, where a procurement opportunity arises, share this information with the contracting authority via the CDP. It is free to use and will mean suppliers should no longer have to re-enter this information for each public procurement but simply ensure it is up to date and subsequently shared. The CDP is available at

<https://www.gov.uk/find-tender>

Please note you **MUST** be registered on the Central Digital Platform (CDP) to take part in this procurement. The information provided on the CDP will auto populate a number of questions within this procurement's PSQ.

VI.4) Procedures for review

VI.4.1) Review body

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

London

Email

hub.queries@nhs.net

Country

United Kingdom