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Award

Student Information System

UNIVERSITY OF EAST ANGLIA

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064948

Procurement identifier (OCID): ocds-h6vhtk-05aeb0 ([view related notices](#))

Published 13 October 2025, 5:03pm

Scope

Reference

PURCON 5064

Description

Full Student Information System. Master database holding full Student Record information from Application to Graduation.

Uses include (but not limited to):

Application management.

Clearing.

Course and Module choices.

Monitoring and attainment.

Assessment and awards.

Extenuating Circumstances.

Visa Compliance.

Statutory Returns (HESA/Data Futures).

Student invoicing.

Onboarding processes.

User Interface (e:Vision is the SITS:Vision web portal).

Graduation.

Contract 1

Supplier

- Tribal Education Limited

Contract value

- £3,737,916 including VAT

Above the relevant threshold

Earliest date the contract will be signed

27 October 2025

Contract dates (estimated)

- 1 August 2027 to 31 July 2031
- Possible extension to 31 July 2033
- 6 years

Description of possible extension:

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Graduation.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKH15 - Norwich and East Norfolk

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

Due to complexity of existing organisational digital infrastructure, change to an alternative product would present risk and significant additional cost.

Supplier

Tribal Education Limited

- Companies House: 04163300
- Public Procurement Organisation Number: PQMB-8944-WVLX

St Mary's Court

Sheffield

S2 4AN

United Kingdom

Email: technology.bids@tribalgroup.com

Website: <http://www.tribalgroup.com>

Region: UKE32 - Sheffield

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

UNIVERSITY OF EAST ANGLIA

- Companies House: RC000651
- Public Procurement Organisation Number: PCCY-8551-ZNDY

Norwich Research Park

Norwich

NR4 7TJ

United Kingdom

Email: procurement@uea.ac.uk

Website: <http://uea.ac.uk>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government