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Planning

Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices

SUPPLY CHAIN COORDINATION LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064875

Procurement identifier (OCID): ocds-h6vhtk-05ae7d

Published 13 October 2025, 3:44pm

Scope

Reference

Project_1603

Description

The contracting authority intends to establish a framework agreement for Technology Enabled Community Care, aimed at facilitating the provision of services and products that enhance independence, safety, and communication for individuals with diverse needs.

The framework will encompass, but is not limited to, the following categories:

- Augmentative and Alternative Communication (AAC): A range of products designed to support communication, varying in complexity to suit individual requirements.
- Environmental Control (EC): Devices that empower individuals with significant physical disabilities to maintain or regain independence within their home environment.

- Access Devices: Tools that simplify and improve interaction with other technologies.
- Mounting Solutions: Equipment used to securely attach devices to furniture or other fixtures.
- Telehealth: Remote monitoring solutions to support patient wellbeing, including fall detection systems.
- Medicines Management: Products that assist in the administration and dispensing of medication.
- Telehealth Services, Maintenance & Support: Ongoing support services for telehealth systems.
- Electronic Assistive Technology Services, Maintenance & Support: Support services for electronic assistive technologies.
- Lone Worker Safety Solutions: Devices and systems designed to monitor and ensure the safety of individuals working alone.

Note: For future tenders the following requirements will apply:

- ISO Certification: Tenderers must have ISO 9001: 2015 or BS EN ISO 13485:2016 or Medical Device Single Audit Program (MDAP) accredited by the United Kingdom Accreditation Service (or international equivalent) to cover all segments of the Tenderer's and the product's supply chain. This should include, but not be limited to, sales, manufacturing, storage and distribution ('ISO Certification'). Link for acceptable alternatives <https://iaf.nu/en/accreditation-bodies/> ('Notified Bodies')
- CE Certification and Declaration of Conformity certificates are required where applicable to be presented at submission stage of the tender.
- Modern Slavery for Tenderers that have an annual turnover of at least £36 million must have a link to their modern slavery statement on their website
- Modern Slavery Assessment Tool (MSAT) Tenderers must have a score of 41% or above within 12 months of the Tender Publication Date via <https://supplierregistration.cabinetoffice.gov.uk/>
- Evergreen Sustainable Supplier Assessment - Tenderers will need to have completed the assessment and achieved Level 1 within 12 months of the Tender Publication Date. Link for instructions and access for this assessment: <https://www.england.nhs.uk/nhs-commercial/central-commercial-function-ccf/evergreen/>

- Carbon Reduction Plan (CRP): Tenders must have a valid CRP link on their website that meets the requirements of PPN 006 as outlined in the PPN, OR Where Supplier has no website, the CRP is provided in PDF format that meets the requirements of PPN 006 as outlined in the PPN, OR Excused in exceptional circumstances
- Cyber Security: If you handle patient or personal data, or provide any IT systems, services, or devices you will need to have a Cyber Security Essentials Plus Certificate

Commercial tool

Establishes a framework

Total value (estimated)

- £16,000,000 excluding VAT
- £19,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2028
- Possible extension to 1 September 2030
- 4 years, 1 day

Main procurement category

Goods

CPV classifications

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33196100 - Devices for the elderly
- 33197000 - Medical computer equipment
- 35121700 - Alarm systems
- 32571000 - Communications infrastructure
- 50312600 - Maintenance and repair of information technology equipment

Contract locations

- UK - United Kingdom
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Engagement

Engagement deadline

15 December 2025

Engagement process description

Suppliers can express interest in the opportunity using the following link:

PORTAL ACCESS

-Login with URL <https://nhssupplychain.app.jaggaer.com//>

-Click on "SQs Open to All Suppliers" and search for the title of the procurement:

Project reference is - PROJECT_1603 Technology Enabled Community Care (TECC)

EXPRESSION OF INTEREST- Click on the 'Response Form' tab.-Answer the question in the Qualification Envelope at 1.1.1-Click 'submit response.

Expressions of interest to be submitted by interested parties between: 01/10/2025 until Engagement deadline.

Supply Chain Coordination Limited propose to conduct the following premarket engagement to understand the market share, products and services required.

- Supplier webinar to be held in November
- Engagement using Questionnaire and feedback for Specification and/or product list and/or Evaluation requirement email address rehabilitationcat@supplychain.nhs.uk
- Supplier-specific discussions covering lotting structure, specifications, call-off requirements for users, and assess whether the volume within each Lot or Framework Agreement still justifies the continuation of the framework and its associated categories.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

19 January 2026

Contracting authority

SUPPLY CHAIN COORDINATION LIMITED

- Public Procurement Organisation Number: PLLH-1887-BMRL

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London

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United Kingdom

Contact name: Sheena Donaldson

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Website: <https://www.supplychain.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - sub-central government