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Tender

Adults' Outreach Service

The Borough Council of Calderdale

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064781

Procurement identifier (OCID): ocds-h6vhtk-05ae4d

Published 13 October 2025, 2:00pm

Scope

Reference

101460

Description

The Adults' Outreach Service is commissioned to enable people with assessed needs to lead a full life, maximising independence, promoting health and wellbeing and supporting people to remain safe and connected to local communities. The service is designed to support needs, and those with more complex needs, in an innovative way. The Provider will deliver the Service to adults aged 18 and over who have an eligible Care Act 2014 assessed need, identified by the Council's Assessment Teams. The Service is designed to bridge the gap to support adults in the community who may be socially isolated or disengage with essential services that may cause risk or harm to themselves, due to a mental, physical health condition, neurodiversity or a learning disability. The Service aims to reduce the risk of homelessness, tenancy breakdown, cultural, religious and language barriers, as well as social isolation and loneliness which can lead to a deterioration in an individual's emotional, mental or physical health and wellbeing. The Provider will work in coproduction with the Individual and their family/ Carers (where consent is given), to support the Individual to be as independent as possible, and enabled to live a "good life"

and play an active part in their community. The Service will promote social interaction and relationship building with peers. The Service will address the needs of people holistically, ensuring social, cultural and religious needs of people are acknowledged, addressed and supported.

Total value (estimated)

- £19,001,766 excluding VAT
- £22,802,119.20 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 1 August 2031
- Possible extension to 1 August 2033
- 7 years, 1 day

Description of possible extension:

An extension period is available for a period or periods up to 24 months to 31st July 2033

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Lot LOT-0001. Lot 1 - Adults' Outreach Service - Local Authority

Description

Lot 1 is the Adult's Outreach Service - Local Authority. This is a joint procurement with the Local Authority and the Integrated Care Board. This procurement is for a limited number of Multi-award Contracts on a no guarantee of work basis. The first 20 highest scoring tenderers for each Lot will be awarded a contract for the relevant Lot (provided they pass the quality threshold (see section 17.16 of the Invitation to Tender document). Where there is a tie at 20th position, contracts will be awarded to all 20th placed Tenderers.

Lot value (estimated)

- £17,748,500 excluding VAT
- £21,298,200 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot LOT-0002. Lot 2 - Adults' Outreach Service -Integrated Care Board

Description

Lot 2 is the Adults' Outreach Service - Integrated Care Board This is a joint procurement

with the Local Authority and the Integrated Care Board. This procurement is for a limited number of Multi-award Contracts on a no guarantee of work basis. The first 20 highest scoring tenderers for each Lot will be awarded a contract for the relevant Lot (provided they pass the quality threshold (see section 17.16 of the Invitation to Tender document). Where there is a tie at 20th position, contracts will be awarded to all 20th placed Tenderers.

Lot value (estimated)

- £1,253,266 excluding VAT
- £1,503,919.20 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot LOT-0001. Lot 1 - Adults' Outreach Service - Local Authority

Lot LOT-0002. Lot 2 - Adults' Outreach Service -Integrated Care Board

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

27 October 2025, 12:00pm

Tender submission deadline

11 November 2025, 12:00pm

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=98895&B=

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 March 2026

Award criteria

Name	Type	Weighting
Quality	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

The Borough Council of Calderdale

- Public Procurement Organisation Number: PNQT-4842-NXXN

Town Hall, Crossley Street

Halifax

HX1 1UJ

United Kingdom

Contact name: Mark Pearcey

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Region: UKE44 - Calderdale and Kirklees

Organisation type: Public authority - central government