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Planning

Healthcare and Forensic Services in Custody (Ref. 049-POL-24)

West Yorkshire Police

UK2: Preliminary market engagement notice - Procurement Act 2023 - view information about notice types
Notice identifier: 2025/S 000-064764
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Scope

Reference

049-POL-24

Description

West Yorkshire Police, South Yorkshire Police and Humberside Police currently hold a regional contract with Leeds Community Healthcare NHS Trust (LCHT) for Healthcare and Forensic Services in Custody. This contract was extended until 26th September 2026, with an option to extend for a further 6 months as contingency under exceptional circumstances.

The service is required to meet the healthcare needs of detainees in Police Custody and to carry out healthcare assessments followed by forensic examinations on suspects when required by the police. The service is also available to voluntary attendees (where appropriate) and police personnel subject to assaults or complaints.

Where applicable, assessments must then be followed by screening to reduce reoffending

and referral to community services. Where Liaison and Diversion (L&D) services are available there is an expectation that the Provider's staff will link into and support the work of L&D. Health promotion and disease prevention activities may be provided to patients.

The service is provided to all 3 Forces 24 hours per day, 7 days per week, 365(6) days per year and includes:

a) Holistic Healthcare Services.

b) Forensic sampling following a healthcare assessment relevant for that purpose.

c) A Call Centre through which the Forces can ask for forensic medical and healthcare services.

The contract delivers a service model that offers a comprehensive range of consultation methods, that includes telephone contact with custody staff and face-to-face services to custody staff and patients. Face-to-face services are delivered through a combination of both embedded and call out services.

Custody Health Care Professionals (HCPs) provide a region wide service to the 3 Forces, with an expectation to work across any suite/Force area as required. There are currently 6 embedded HCPs working in West Yorkshire.

All requests for healthcare assistance in custody are logged via a Call Centre whereby patients' details, nature of the call, custody location etc. is recorded. This ensures the correct resources are deployed to assist with each job. On occasions clinical advice may be sought via the Call Centre and the call handler will transfer the call to a HCP for immediate assistance.

The role of the HCP in custody is to provide face-to-face clinical provision for detainees requiring/requesting healthcare services and also staff following assaults etc. The HCP is required to assist with contributing to the Forces risk and exit assessments, positive health promotion to all patients as well as handling & administering medicines where necessary.

In addition to the embedded service, the contract also provides resilience across the region, to include the following:

• Voluntary attendees;

• Hospital;

• Counter Terrorism Unit (Based in West Yorkshire);

• Major incidents;

• In Force estates where there are two examination rooms, HCP availability may be required at peak periods, for example, but not limited to bank holidays and periods of high numbers of visitors to the region, for example festivals.

To support the requirements of the Police and Criminal Evidence Act 1984 (PACE) the services of Forensic Medical Examiners may be required to be called upon to assist with certain requirements, such as the first contact assessment of those detained in relation to Terrorism offences.

Total value (estimated)

- £20,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 27 September 2026 to 30 September 2031
- 5 years, 4 days

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Contract locations

- UKE4 - West Yorkshire

Engagement

Engagement deadline

17 October 2025

Engagement process description

A previous round of market engagement took place earlier this year, in March 2025, on behalf of West Yorkshire Police, South Yorkshire Police and Humberside Police for the current regional Healthcare and Forensic Services in Custody contract.

The decision has now been ratified that West Yorkshire Police (WYP) will undertake a standalone procurement for a single force contract.

Note. South Yorkshire Police and Humberside Police will proceed on a collaborative basis for a new joint contract.

The current regional contract expires 26th September 2026 and planning work has commenced on the new contract delivery model and service specification. As a result of this planning activity we wish to test our assumptions with the market and therefore invite you to participate in this second round of market engagement, on behalf of WYP only.

In order to assist WYP in developing the re-procurement of our service we would appreciate responses to this PME from interested parties. You should request a copy of the preliminary market engagement document by email to: yb.procurement@westyorkshire.police.uk.

Please note the deadline for the engagement is by COB Friday 17th October 2025.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Special regime

Light touch

Contracting authority

West Yorkshire Police

- Public Procurement Organisation Number: PQLT-6495-QHVP

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Organisation type: Public authority - sub-central government