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Award

Provision of Upholstery Services Framework

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064697

Procurement identifier (OCID): ocids-h6vhtk-04eee9 ([view related notices](#))

Published 13 October 2025, 12:05pm

Scope

Reference

F/100/UP/25/JH

Description

The objective of this framework is to provide Public Sector Organisations with a comprehensive range of upholstery services to contribute to a more circular economy, aligning with broader environmental goals while promoting cost-effective and resource efficient practices.

Upholstery services covered by this framework agreement will include, but are not limited

to:

- Initial inspection
- Consultation with client
- Material options

- Colour and design choices
- Disassembly
- Evaluation of the frame
- Padding replacement
- Repairs to frame or springs
- Cutting and sewing
- Attachment of new fabric
- Finishing touches
- Reassembly
- Final inspection
- Testing
- Guidance on maintenance
- Cleaning
- Warranty or aftercare services

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Contract 1

Suppliers (4)

- BATES OFFICE SERVICES LTD
- CROWN WORKSPACE LIMITED
- Patch Perfect Academy
- UPHOLSTERY2U LTD

Contract value

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Award decision date

13 October 2025

Date assessment summaries were sent to tenderers

13 October 2025

Standstill period

- End: 22 October 2025
- 8 working days

Earliest date the contract will be signed

23 October 2025

Contract dates (estimated)

- 23 October 2025 to 22 October 2027
- Possible extension to 2 October 2033
- 7 years, 11 months, 11 days

Description of possible extension:

This is Framework 1 of an Open Framework.

The Term of the Open Framework shall be 8 years from the Commencement Date. It is intended that the Open Framework will be reopened every 24 months as the Framework Host deems necessary. At these points, incumbent framework suppliers will have the opportunity to revise their Tender, or they may leave their offer as per their last framework tender submission.

The term of Framework 1 shall be 24 months from the commencement date.

Main procurement category

Services

CPV classifications

- 50850000 - Repair and maintenance services of furniture

Contract locations

- UK - United Kingdom

- GG - Guernsey
- IM - Isle of Man
- JE - Jersey

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 4 suppliers awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

BATES OFFICE SERVICES LTD

- Companies House: 03352929
- Public Procurement Organisation Number: PJNQ-9588-XGRN

Units A1 - A4 Knights Park Industrial Estate

Rochester

ME2 2LS

United Kingdom

Email: tenders@batesoffice.co.uk

Website: <http://www.batesoffice.co.uk>

Region: UKJ41 - Medway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CROWN WORKSPACE LIMITED

- Companies House: 03250579
- Public Procurement Organisation Number: PLND-7281-RMGM

Heritage House

Enfield

EN1 1TW

United Kingdom

Email: crownworkspace@crowneww.com

Website: <https://crownworkspace.com/uk>

Region: UKI54 - Enfield

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Patch Perfect Academy

- Public Procurement Organisation Number: PZXX-9556-CDJP

45, Andover crescent

Winstanley wigan

WN3 6HP

United Kingdom

Email: Paul@patchperfectacademy.com

Website: <http://Www.patchperfectacademy.com>

Region: UKD36 - Greater Manchester North West

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

UPHOLSTERY2U LTD

- Companies House: 13676037
- Public Procurement Organisation Number: PCHG-5395-ZYGR

Northlight Parade

Nelson

BB9 5EG

United Kingdom

Email: michael@upholstery2u.com

Website: <https://upholstery2u.com>

Region: UKD46 - East Lancashire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

- NHS Organisation Data Service: RJR
- Public Procurement Organisation Number: PGCG-2135-TXWL

Liverpool Road

Chester

CH2 1UL

United Kingdom

Email: info@coch-cps.co.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - central government