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Planning

Provision of Direct Payments Support Service for Hammersmith & Fulham

London Borough of Hammersmith and Fulham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064688

Procurement identifier (OCID): ocds-h6vhtk-05ae1e ([view related notices](#))

Published 13 October 2025, 12:01pm

Scope

Description

The London Borough of Hammersmith and Fulham is holding a market engagement session ahead of the forthcoming reprocurement of our Direct Payment Support Service (DPSS).

Direct Payments (DPs) are the cornerstone of the Council's vision for Independent Living. They allow users with statutory care needs (or a nominated person acting on their behalf) to receive a budget from the Council to find the care that best meets their needs, typically using a pre-paid card. This empowers residents with more choice and control over the care they receive and who delivers that care.

The current contract provides support to DP users by providing information and advice about DPs and being an employer, facilitating peer support, promoting direct payments, cultivating the Personal Assistant market and providing training to residents and Council staff.

The purpose of the market engagement is to communicate to the market our priorities and timeline, and in turn to hear from the market about innovative ideas in service provision

and about any barriers to tendering.

The event will take place on Teams Tuesday 21st October 3pm-4pm. If you are interested in attending please email Lydia.Sabatini@lbhf.gov.uk

Total value (estimated)

- £1,020,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85310000 - Social work services
- 85312310 - Guidance services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Engagement

Engagement deadline

10 November 2025

Engagement process description

Potential suppliers are invited to join a online event. The purpose of which is to communicate to the market our priorities and timeline, and in turn to hear from the market about innovative ideas in service provision and about any barriers to tendering.

The event will take place on Teams Tuesday 21st October 3pm-4pm. If you are interested in attending please email Lydia.Sabatini@lbhf.gov.uk

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

10 December 2025

Procedure

Special regime

Light touch

Contracting authority

London Borough of Hammersmith and Fulham

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Website: <https://www.capitalesourcing.com>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government

