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Tender

HCC- Oct/25 - The Provision of Residential Placements for Children and Young People aged 7 years and Above with Complex Needs across four sites – Brickendon, Cassiobury, Clothall and Melbourn

Hertfordshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064679

Procurement identifier (OCID): ocds-h6vhtk-052218 ([view related notices](#))

Published 13 October 2025, 11:50am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

HCC2516958 to HCC2516961

Description

Hertfordshire County Council is currently out to procurement for the Provision of Residential Placements for Children and Young People aged 7 years and Above with Complex Needs across four sites – Brickendon, Cassiobury, Clothall and Melbourn.

The Council wishes to procure separate 'Block Contract' arrangements to provide Ofsted registered residential homes for Children and Young People aged 7 to 18 with complex needs. This will be divided into four Lots . Providers may apply for one or more Lots. Each Lot will be assessed independently.

The Council is offering the opportunity to visit the sites from the 21st of October to the 23rd of October 2025. Please ensure you contact: cyp.cla@hertfordshire.gov.uk to confirm your attendance by noon on 17th October 2025. Due to practicalities on site, the Council will need to limit numbers to two (2) per Provider in the first instance. However, if there is spare capacity nearer the time of the visit we will do our best to accommodate additional numbers. Please advise when confirming your attendance if you want to be considered for additional places and these will be granted on a first come first served basis.

The Council will procure this contract using the Open Procedure as defined in the Procurement Act 2023

Full details of the requirement and context of the procurement can be found in the Service Specification of the Contract Document. Organisations wishing to take part in this project are invited to 'express an interest' and also 'opt in' which will give access to the full procurement documents in the e-tendering system.

To be considered as a Tenderer you must complete and submit a Tender by the deadline of 12 noon on the 14th November 2025.

Please allow sufficient time to make your return, as Tender submissions cannot be uploaded and submitted after this return deadline.

Please ensure that where possible documents are uploaded as a PDF and that file names are succinct. Any questions relating to this procurement must be made via correspondence on the website, in accordance with the procurement documents, and can be addressed to the main contact as shown in the details above.

Tenderers should be aware that due to the nature of the Services provided, any Contract formed as a result of this procurement process shall be executed as a deed. Tenderers should seek independent legal advice on the implications of this prior to submitting their

Tender, where appropriate. Please note that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands.

To access this opportunity please visit <https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>.

If you are experiencing problems In-Tend offer a help section which includes a dedicated UK support desk which can be contacted via email: support@in-tend.co.uk or Telephone: +44 1144070065 for any website/technical questions, Monday to Friday, 8:30-17:00.

The Council reserves the right at any time to cease the procurement process and not award a Contract or to award only part of the opportunity described in this notice. If the Council takes up this right, then they will not be responsible for or pay the expenses or losses, which may be incurred by any organisation or tenderer as a result.

Total value (estimated)

- £39,887,100 excluding VAT
- £47,864,520 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 August 2026 to 2 August 2029
- Possible extension to 3 August 2031
- 5 years, 1 day

Description of possible extension:

The extension is subject to funding being available and satisfactory performance.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85311300 - Welfare services for children and young people

Contract locations

- UKH23 - Hertfordshire
-

Lot 1. Contract for the Provision of Residential Placements for up to Two (2) Children and Young People aged 7 years and Above with Complex Needs - Lot 1 Clothall

Description

The Provision of Residential Placements for up to Two (2) Children and Young People aged 7 years and Above with Complex Needs – Lot 1 Clothall. Refer to individual specification for further details.

Lot value (estimated)

- £10,949,400 excluding VAT
- £13,139,280 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 2 Melbourn

Description

The Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs – Lot 2 Melbourn. Refer to individual specification for further details.

Lot value (estimated)

- £8,603,100 excluding VAT
- £10,323,720 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Contract for the Provision of Residential Placements for up to Three (3) Children and Young People aged 7 years and Above with Complex Needs - Lot 3 Cassiobury

Description

The Provision of Residential Placements for up to Three (3) Children and Young People aged 7 years and Above with Complex Needs – Lot 3 Cassiobury. Refer to individual specification for further details.

Lot value (estimated)

- £9,385,200 excluding VAT
- £11,262,240 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 4 Brickendon

Description

The Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs – Lot 4 Brickendon. Refer to individual specification for further details.

Lot value (estimated)

- £10,949,400 excluding VAT
- £13,139,280 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Contract for the Provision of Residential Placements for up to Two (2) Children and Young People aged 7 years and Above with Complex Needs - Lot 1 Clothall

Lot 2. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 2 Melbourn

Lot 3. Contract for the Provision of Residential Placements for up to Three (3) Children and Young People aged 7 years and Above with Complex Needs - Lot 3 Cassiobury

Lot 4. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 4 Brickendon

Please refer to the Instructions to Tenderers document

Technical ability conditions of participation

Lot 1. Contract for the Provision of Residential Placements for up to Two (2) Children and Young People aged 7 years and Above with Complex Needs - Lot 1 Clothall

Lot 2. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 2 Melbourn

Lot 3. Contract for the Provision of Residential Placements for up to Three (3) Children and Young People aged 7 years and Above with Complex Needs - Lot 3 Cassiobury

Lot 4. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 4 Brickendon

Please refer to the Instructions to Tenderers document

Particular suitability

Lot 1. Contract for the Provision of Residential Placements for up to Two (2) Children and Young People aged 7 years and Above with Complex Needs - Lot 1 Clothall

Lot 2. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 2 Melbourn

Lot 3. Contract for the Provision of Residential Placements for up to Three (3) Children and Young People aged 7 years and Above with Complex Needs - Lot 3 Cassiobury

Lot 4. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 4 Brickendon

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

31 October 2025, 12:00pm

Tender submission deadline

14 November 2025, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/supplyhertfordshire>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

29 January 2026

Award criteria

Lot 1. Contract for the Provision of Residential Placements for up to Two (2) Children and Young People aged 7 years and Above with Complex Needs - Lot 1 Clothall

Name	Description	Type
Simple description	Part 3 – Award (Award Criteria) Price Part 3A - Price (40%) Fixed Prices: Total Tender Price (Overall Price) (100%) Optional Bed Rates at Separate Location(s) Part 3B - Quality (60%) Co-Production (15%) Mobilisation Plan (10%) Staff Recruitment and Training (15%) Equality of Opportunity (15%) Social Value (10%) Monitoring Systems and Processes (10%) Core Values (10%) Services for Young People (SfYP) and Local Community Relationships (15%) Please refer to Section 4 of the Instructions to Tenderers for a full breakdown of the Award Criteria	

Weighting description

Part 3 – Award (Award Criteria)

Part 3A - Price (40%)

Fixed Prices: Total Tender Price (Overall Price) (100%)

Optional Bed Rates at Separate Location(s)

Part 3B - Quality (60%)

Co-Production (15%)

Mobilisation Plan (10%)

Staff Recruitment and Training (15%)

Equality of Opportunity (15%)

Social Value (10%)

Monitoring Systems and Processes (10%)

Core Values (10%)

Services for Young People (SfYP) and Local Community Relationships (15%)

Please refer to Section 4 of the Instructions to Tenderers for a full breakdown of the Award Criteria

Lot 2. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 2 Melbourn

Lot 4. Contract for the Provision of Residential Placements for up to Four (4) Children and Young People aged 7 years and Above with Complex Needs - Lot 4 Brickendon

Name	Description	Type
Simple description	Part 3 – Award (Award Criteria) Price Part 3A - Price (40%) Fixed Prices: Total Tender Price (Overall Price) (100%) Optional Bed Rates at Separate Location(s) Part 3B - Quality (60%) Co-Production (15%) Mobilisation Plan (10%) Staff Recruitment and Training (15%) Equality of Opportunity (15%) Social Value (10%) Monitoring Systems and Processes (10%) Core Values (10%) Services for Young People (SfYP) and Local Community Relationships (15%)	

Weighting description

Part 3 – Award (Award Criteria)

Part 3A - Price (40%)

Fixed Prices: Total Tender Price (Overall Price) (100%)

Optional Bed Rates at Separate Location(s)

Part 3B - Quality (60%)

Co-Production (15%)

Mobilisation Plan (10%)

Staff Recruitment and Training (15%)

Equality of Opportunity (15%)

Social Value (10%)

Monitoring Systems and Processes (10%)

Core Values (10%)

Services for Young People (SfYP) and Local Community Relationships (15%)

Lot 3. Contract for the Provision of Residential Placements for up to Three (3) Children and Young People aged 7 years and Above with Complex Needs - Lot 3 Cassiobury

Name	Description	Type
Simple description	Part 3 – Award (Award Criteria) Price Part 3A - Price (40%) Fixed Prices: Total Tender Price (Overall Price) (100%) Optional Bed Rates at Separate Location(s) Part 3B - Quality (60%) Co-Production (15%) Mobilisation Plan (10%) Staff Recruitment and Training (15%) Equality of Opportunity (15%) Social Value (5%) Monitoring Systems and Processes (10%) Core Values (10%) Services for Young People (SfYP) and Local Community Relationships (5%) Caring for children aged 7 to 14 years with challenging behaviours and complex needs (15%)	

Weighting description

Part 3 – Award (Award Criteria)

Part 3A - Price (40%)

Fixed Prices: Total Tender Price (Overall Price) (100%)

Optional Bed Rates at Separate Location(s)

Part 3B - Quality (60%)

Co-Production (15%)

Mobilisation Plan (10%)

Staff Recruitment and Training (15%)

Equality of Opportunity (15%)

Social Value (5%)

Monitoring Systems and Processes (10%)

Core Values (10%)

Services for Young People (SfYP) and Local Community Relationships (5%)

Caring for children aged 7 to 14 years with challenging behaviours and complex needs (15%)

Other information

Payment terms

Invoices are to be submitted to the Council, in accordance with the Prices and Payment clause in the Conditions of Contract. Payment will normally be made within thirty (30) days of receipt of a correct invoice.

Description of risks to contract performance

The Contract will be based on the Council's standard terms.

In furtherance of the UK Government's plans for English devolution, Hertfordshire County Council (HCC) is consulting on plans for the reorganisation of local government structures in its county. This reorganisation may result in the county, district and borough councils of Hertfordshire being re-organised into a multi tiered unitary authority. HCC is required to submit its full plan for re-organisation to UK Government by November 2025, and any changes are estimated to take effect in April 2028 (although this is subject to change). Such changes could directly affect the structure, scope, or continuation of the contract beyond 1st April 2028. Whilst it is anticipated that existing contracts will be novated to the replacement authority, HCC can offer no guarantee at this stage.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

Please either register or log in to the above web address, and then 'express interest' and 'opt in' in order to view the full set of documentation relating to this tender opportunity

Contracting authority

Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

Robertson House, Six Hills Way

Stevenage

SG1 2FQ

United Kingdom

Email: strategic.procurement@hertfordshire.gov.uk

Website: <http://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government