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Contract

## **Midlands Heating Services Contract**

Southern Housing

F03: Contract award notice

Notice identifier: 2025/S 000-064589

Procurement identifier (OCID): ocds-h6vhtk-0447ef

Published 13 October 2025, 9:56am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Southern Housing

59-61 Clerkenwell Road

London

EC1M 5LA

#### **Email**

[procurement@southernhousing.org.uk](mailto:procurement@southernhousing.org.uk)

#### **Telephone**

+44 8001216060

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.southernhousing.org.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA8521](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA8521)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Midlands Heating Services Contract

**II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Repair and maintenance of heating systems to properties owned and managed by Southern Housing within the Midlands region.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,500,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 39715210 - Central-heating equipment
- 44115220 - Heating materials
- 44620000 - Central-heating radiators and boilers and parts
- 44621111 - Non-electrically-heated central-heating radiators
- 44621220 - Central-heating boilers
- 44621221 - Parts of central-heating boilers
- 45232141 - Heating works
- 45259300 - Heating-plant repair and maintenance work
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 45331100 - Central-heating installation work
- 50721000 - Commissioning of heating installations
- 71314310 - Heating engineering services for buildings

### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)
- UKG - West Midlands (England)

Main site or place of performance

Properties owned and managed by Southern Housing within the Midlands region

### **II.2.4) Description of the procurement**

Repairs and maintenance services to Commercial Boiler Plant, flats with Communal Commercial Boiler Plant and Domestic Heating installations

### **II.2.5) Award criteria**

Quality criterion - Name: Mobilisation and Programme Delivery / Weighting: 10%

Quality criterion - Name: Communication and Customer Services / Weighting: 10%

Quality criterion - Name: Resourcing and Management / Weighting: 10%

Quality criterion - Name: Performance / Weighting: 10%

Quality criterion - Name: H&S and Quality Assurance / Weighting: 8%

Quality criterion - Name: Data Capture and Exchange / Weighting: 7%

Quality criterion - Name: Social Value / Weighting: 5%

Cost criterion - Name: Annual Maintenance Cost / Weighting: 35%

Cost criterion - Name: Schedule of Maintenance and Boiler Replacement Rates / Weighting: 5%

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract will run for a period of two years with the option for renewal, as decided by Southern Housing, by extension of a further one year. The maximum duration of the contract is therefore three years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

All estimated contract values are exclusive of VAT

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-007946](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Direct Heating Solutions Limited

Westminster House, 10 Westminster Road

Macclesfield

SK10 1BX

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,248,672

## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:235619)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>