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Contract

Midlands Heating Services Contract

Southern Housing

F03: Contract award notice

Notice identifier: 2025/S 000-064589

Procurement identifier (OCID): ocds-h6vhtk-0447ef

Published 13 October 2025, 9:56am

Section I: Contracting authority

I.1) Name and addresses

Southern Housing

59-61 Clerkenwell Road

London

EC1M 5LA

Email

procurement@southernhousing.org.uk

Telephone

+44 8001216060

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.southernhousing.org.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA8521

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Midlands Heating Services Contract

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

Repair and maintenance of heating systems to properties owned and managed by Southern Housing within the Midlands region.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 39715210 - Central-heating equipment
- 44115220 - Heating materials
- 44620000 - Central-heating radiators and boilers and parts
- 44621111 - Non-electrically-heated central-heating radiators
- 44621220 - Central-heating boilers
- 44621221 - Parts of central-heating boilers
- 45232141 - Heating works
- 45259300 - Heating-plant repair and maintenance work
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 45331100 - Central-heating installation work
- 50721000 - Commissioning of heating installations
- 71314310 - Heating engineering services for buildings

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)
- UKG - West Midlands (England)

Main site or place of performance

Properties owned and managed by Southern Housing within the Midlands region

II.2.4) Description of the procurement

Repairs and maintenance services to Commercial Boiler Plant, flats with Communal Commercial Boiler Plant and Domestic Heating installations

II.2.5) Award criteria

Quality criterion - Name: Mobilisation and Programme Delivery / Weighting: 10%

Quality criterion - Name: Communication and Customer Services / Weighting: 10%

Quality criterion - Name: Resourcing and Management / Weighting: 10%

Quality criterion - Name: Performance / Weighting: 10%

Quality criterion - Name: H&S and Quality Assurance / Weighting: 8%

Quality criterion - Name: Data Capture and Exchange / Weighting: 7%

Quality criterion - Name: Social Value / Weighting: 5%

Cost criterion - Name: Annual Maintenance Cost / Weighting: 35%

Cost criterion - Name: Schedule of Maintenance and Boiler Replacement Rates / Weighting: 5%

II.2.11) Information about options

Options: Yes

Description of options

The contract will run for a period of two years with the option for renewal, as decided by Southern Housing, by extension of a further one year. The maximum duration of the contract is therefore three years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All estimated contract values are exclusive of VAT

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-007946](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 July 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Direct Heating Solutions Limited

Westminster House, 10 Westminster Road

Macclesfield

SK10 1BX

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,248,672

Section VI. Complementary information

VI.3) Additional information

(MT Ref:235619)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>