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Contract

## **SQR System App**

Transport for Wales Rail Limited (Utility Buyer)

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064340

Procurement identifier (OCID): ocds-h6vhtk-05ad23

Published 10 October 2025, 4:18pm

## **Scope**

## **Reference**

TFW0891.00

## **Description**

The Customer Operations Team has identified the requirement for a software that accurately reflect the results of the Service Quality Regime (SQR) audits and real time notifications to the action owners to rectify defects in the Time to Fix (TTF). The app will also flag 'jobs' that have passed the deadline for necessary follow up action.

The Service Quality Regime (SQR) is critical to maintaining the condition of at station and on board assets with periodic inspections carried out, which audit the customer facing touchpoints across the network and onboard all our fleet. The Time to Fix (TTF) is then recorded and measured.

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## **Contract 1. SQR System App**

### **Supplier**

- Advanced New Technology Ltd

### **Contract value**

- £25,007 excluding VAT
- £30,008 including VAT

Below the relevant threshold

### **Date signed**

6 October 2025

### **Contract dates**

- 7 October 2025 to 6 October 2026
- Possible extension to 6 October 2027
- 2 years

Description of possible extension:

One year extension available pending confirmation

## **Main procurement category**

Services

## **CPV classifications**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## **Supplier**

### **Advanced New Technology Ltd**

- Public Procurement Organisation Number: PPLC-8973-QGWT

Pippingford Manor, Pippingford Park

Nutley

TN22 3HW

United Kingdom

Email: [claire.brooking@a-n-t.com](mailto:claire.brooking@a-n-t.com)

Region: UKJ22 - East Sussex CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. SQR System App

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## **Contracting authority**

### **Transport for Wales Rail Limited (Utility Buyer)**

- Public Procurement Organisation Number: PVJP-5451-JYWQ

3 Llys Cadwyn, Taff Street,

Pontypridd

CF37 4TH

United Kingdom

Email: [procurement.help@tfwrail.wales](mailto:procurement.help@tfwrail.wales)

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales