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Award

Framework Agreement for Reactive Cleaning Services at the University of Leicester

The University of Leicester

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064323

Procurement identifier (OCID): ocds-h6vhtk-055371 ([view related notices](#))

Published 10 October 2025, 4:05pm

Scope

Reference

LUV01271

Description

1.1The University of Leicester is tendering for a framework for ad hoc cleaning services to supplement its in-house cleaning operations. These services are needed at short notice across various sites, including teaching rooms, offices, laboratories, accommodation, and public areas. The appointed contractors must be responsive, professional, and capable of maintaining high cleanliness standards in diverse environments. This includes on-demand cleaning responses and a comprehensive deep cleaning programme during the university vacation periods.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=986139928>

Contract 1

Suppliers (3)

- Chase Services Group
- Crystal Facilities Management Ltd
- Hygeniq Solutions Ltd

Contract value

- £1,440,000 including VAT

Above the relevant threshold

Award decision date

10 October 2025

Date assessment summaries were sent to tenderers

10 October 2025

Standstill period

- End: 21 October 2025
- 8 working days

Earliest date the contract will be signed

26 October 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2029
- 4 years

Description of possible extension:

1 year until 30/11/2029

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKF21 - Leicester
-

Information about tenders

- 13 tenders received
- 12 tenders assessed in the final stage:
 - 12 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 3 suppliers awarded contracts
- 9 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

Chase Services Group

- Companies House: 08987610

250A High Road, Ilford

Essex

IG1 1YS

United Kingdom

Email: asim@chasegroup.co.uk

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Crystal Facilities Management Ltd

- Companies House: 05645405

The Lyra, Portal Way, North Acton

North Acton

W3 6BJ

United Kingdom

Email: Yumna.khan@crystalservices.uk.com

Region: UKI73 - Ealing

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Hygeniq Solutions Ltd

- Companies House: 12120254

Bedford Heights

Bedford

MK41 7PH

United Kingdom

Email: s.esther@hygeniq.co.uk

Region: UKH24 - Bedford

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

The University of Leicester

- Public Procurement Organisation Number: PPNM-4297-VLCH

University Road

Leicester

LE1 7RH

United Kingdom

Contact name: Lucy Elms

Email: lme11@le.ac.uk

Region: UKF21 - Leicester

Organisation type: Public authority - sub-central government