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Contract

Integrated Community Equipment Services

Peterborough City Council

Cambridgeshire County Council

NHS CAMBRIDGESHIRE AND PETERBOROUGH INTEGRATED CARE BOARD

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064312

Procurement identifier (OCID): ocds-h6vhtk-056357 ([view related notices](#))

Published 10 October 2025, 4:00pm

Scope

Reference

DN783428

Description

Cambridgeshire County Council (CCC), Peterborough City Council (PCC) and Cambridgeshire & Peterborough Integrated Care Board (ICB) have statutory requirement duties under various legislation to provide community equipment services for people with health and social care needs.

The Integrated Community Equipment Service (ICES) is central to the delivery of the prevention and wellbeing priorities of the council and its partners and is acknowledged as an essential element of service provision that helps to reduce, prevent and delay the need for long term care and support. With ever changing demands across health and social care, it is essential that this service embraces innovation and evolves to better meet the needs and demands of all its stakeholders.

The Commissioners are appointing a provider to deliver an exemplary Integrated Community Equipment Service to the people paying council tax in Cambridgeshire and Peterborough and those who are registered with a GP that is part of the Cambridgeshire & Peterborough ICB.

Whilst Peterborough City Council and Cambridgeshire County Council are jointly procuring ICES for delivery throughout Peterborough and Cambridgeshire, the awarded supplier shall contract with Peterborough City Council, as the lead authority, on behalf of all authorities.

Direct award justification - Extreme and unavoidable urgency

From a procurement perspective the justification to direct award occurs when a contract cannot be awarded on the basis of a competitive tendering procedure because the services are strictly necessary for reasons of extreme and unavoidable urgency. The urgency is unavoidable if it is not attributable to any act or omission of the Council and could not have been foreseen by the Council. The situation is considered so urgent that the Council cannot comply with the timescales required for a competitive tendering procedure (even the shortened timescales permitted for urgency), as there is a serious risk of failing to deliver a statutory service if alternative provisions are not implemented at pace.

Contract 1. Integrated Community Equipment Services

Supplier

- MEDEQUIP ASSISTIVE TECHNOLOGY LIMITED

Contract value

- £37,752,156 excluding VAT

- £45,302,588 including VAT

Above the relevant threshold

Date signed

28 July 2025

Contract dates

- 28 July 2025 to 27 July 2029
- 4 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH11 - Peterborough
- UKH12 - Cambridgeshire CC

Key performance indicators

Name	Description	Reporting frequency
Delivery of Outcomes	People report that the equipment they are provided with helps them to remain as independent as possible in the home of their choice	3 months
Delivery of Outcomes	Prescribers report confidence in the Provider to deliver the outcomes as set out in the Service Specification (Section 2)	12 months
Availability of Contract Stock Equipment	Key stock lines are in stock. "In 7 days stock" is defined as the number of items on the shelf is greater than the volume of orders received	
Specials	Returned specials that are suitable for re-issue will be recycled and made available to order from the web catalogue within 5 working days of their return to the warehouse	1 months
Specials	Orders for new Specials will be placed with the supplier within 3 working days of receipt of the prescription from the Prescriber	1 months
Specials	New Specials received into the warehouse will be delivered / installed to the person within 5 working days (unless an alternative delivery date has been requested by the person / Prescriber)	
Activity Service Levels	In-time completion of deliveries (same day, next day and five day)	1 months
Activity Service Levels	In-time completion of collections (next day and 5-day)	1 months
Minor Adaptations	Minor adaptations completed within 10 working days of receipt of prescription (or site survey, if this is required)	1 months

Name	Description	Reporting frequency
Recycling	Stock recycled and returned to shelf (by value)	1 months
Changes to on-line catalogue & requisitioning system	Urgent change request implemented within two weeks of request	
Changes to on-line catalogue & requisitioning system	Routine change request implemented within two months of request	1 months
Other	Progress towards net carbon emissions in line with Commissioners' policies	12 months

Signed contract documents

[PCC and Medequip Assistive Technology Limited d 280725 \(1\)_Redacted \(1\).pdf](#)

Contract redacted due to commercial sensitivity

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

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Supplier

MEDEQUIP ASSISTIVE TECHNOLOGY LIMITED

- Companies House: 04198824
- Public Procurement Organisation Number: PJPC-9373-BVJD

Unit 2 Summit Centre

West Drayton

UB7 0LJ

United Kingdom

Email: bd@medequip-uk.com

Website: <https://www.medequip-uk.com/>

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Integrated Community Equipment Services

Contracting authorities

Peterborough City Council

- Public Procurement Organisation Number: PLXM-3229-WVQH

Sand Martin House

Peterborough

PE2 8TY

United Kingdom

Contact name: Jan Thistleton

Telephone: +441733864553

Email: jan.thistleton@peterborough.gov.uk

Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government

Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

Alconbury Weald, Huntingdon

PE28 4YE

United Kingdom

Email: procurementandcommercial@cambridgeshire.gov.uk

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government

NHS CAMBRIDGESHIRE AND PETERBOROUGH INTEGRATED CARE BOARD

- NHS Organisation Data Service: 06H
- Public Procurement Organisation Number: PNJC-6453-ZWZN

Gemini House, 1 Bartholomews Walk

Ely

CB7 4EA

United Kingdom

Email: cpicb.procurement@nhs.net

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government

Contact organisation

Contact Peterborough City Council for any enquiries.