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Contract

Security Services for Victims of Domestic Abuse

Birmingham City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064273

Procurement identifier (OCID): ocds-h6vhtk-051494 ([view related notices](#))

Published 10 October 2025, 3:36pm

Scope

Reference

P1288

Description

Birmingham City Council invites suitably qualified and experienced suppliers to tender for the provision of a specialist security service for victims of domestic abuse. The purpose of the contract is to support individuals at risk of homelessness due to domestic abuse by implementing tailored security measures, allowing them to remain safely in their homes.

Services required include but are not limited to:

- Installation of security measures such as locks, panic alarms, fencing, fireproof letterboxes, and reinforced doors.
- Home security assessments within 3 working days of referral.
- Completion of minor works within 10 working days and major works within 25 working

days of authorisation.

- Safeguarding reporting and compliance with relevant policies and standards, including Secured by Design and the Birmingham Domestic Abuse Prevention Strategy.
- Delivery of social value commitments, including employment and community engagement initiatives.

The contract will commence 1st September 2025 for a duration of 4 years.

The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be able to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation.

If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk

Your completed tender submission should be returned by noon on 16th June 2025 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

Contract 1. Provision of security measures for victims of domestic abuse

Supplier

- [24-7 Locks Ltd](#)

Contract value

- £2,600,000 excluding VAT
- £3,120,000 including VAT

Above the relevant threshold

Date signed

26 September 2025

Contract dates

- 1 October 2025 to 30 September 2029
- 4 years

Main procurement category

Services

CPV classifications

- 44520000 - Locks, keys and hinges
- 44521100 - Locks
- 44521110 - Door locks
- 98395000 - Locksmith services

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

24-7 Locks Ltd

- Companies House: 7629702

Off Edward Rd

Birmingham

B12 9RH

United Kingdom

Telephone: 01217690724

Email: info@247-locks.com

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of security measures for victims of domestic abuse

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement Services

Email: etendering@birmingham.gov.uk

Website: <https://in-tendhost.co.uk/birminghamcc/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government