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Contract

Guestroom Cleaning

UNIVERSITY OF LANCASTER

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064236

Procurement identifier (OCID): ocds-h6vhtk-0553a2 ([view related notices](#))

Published 10 October 2025, 2:53pm

Scope

Reference

SP/25/1412

Description

The requirement is to manage the cleaning services of the 80 bedrooms in the Guest Rooms block 7 days a week, all year round. They only shut during the Easter and Christmas period when the

University closes. We expect the successful supplier to be able to clean the guest rooms 7 days a week over the year, and plan for the times of the year when the Guest Rooms are at full occupancy (June-September). Plus, over the vacation periods, support with the cleaning of any student blocks that are sold externally to visitors.

Cleaning services includes

- Full room clean upon departure

- Room refresh during stay
 - Cleaning of communal areas such foyer areas and corridors
 - Shared kitchens
 - Deep cleaning
-

Contract 1

Supplier

- MARGARET CLEANING SOLUTIONS LTD

Contract value

- £696,326 including VAT

Above the relevant threshold

Date signed

10 October 2025

Contract dates

- 13 October 2025 to 12 October 2027
- Possible extension to 12 October 2029

- 4 years

Description of possible extension:

12 months plus 12 months allowable extensions

Main procurement category

Services

CPV classifications

- 90911100 - Accommodation cleaning services

Contract locations

- UKD - North West (England)

Key performance indicators

Name

Health & Safety and Legislative Compliance

Quality of Work

Reactive Response

On-Time Completion

Invoicing/Payment

Client Relationship/Communication

Contractor Supervision and Management

Sustainability

Attendance at Contract Review meetings

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

MARGARET CLEANING SOLUTIONS LTD

- Companies House: 12307106
- Public Procurement Organisation Number: PDYY-5821-MHMX

20 Kempton Road

Lancaster

LA1 4LU

United Kingdom

Email: margaret@margaretcleaningsolutions.co.uk

Website: <http://www.margaretcleaningsolutions.com>

Region: UKD44 - Lancaster and Wyre

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

UNIVERSITY OF LANCASTER

- Companies House: RC000657
- Public Procurement Organisation Number: PHYT-3516-XDZY

Bailrigg

Lancaster

LA1 4YW

United Kingdom

Email: tenders@lancaster.ac.uk

Website: <http://https://www.lancaster.ac.uk>

Region: UKD44 - Lancaster and Wyre

Organisation type: Public authority - sub-central government