This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/064236-2025">https://www.find-tender.service.gov.uk/Notice/064236-2025</a>

Contract

# **Guestroom Cleaning**

UNIVERSITY OF LANCASTER

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-064236

Procurement identifier (OCID): ocds-h6vhtk-0553a2 (view related notices)

Published 10 October 2025, 2:53pm

## Scope

#### Reference

SP/25/1412

## **Description**

The requirement is to manage the cleaning services of the 80 bedrooms in the Guest Rooms block 7 days a week, all year round. They only shut during the Easter and Christmas period when the

University closes. We expect the successful supplier to be able to clean the guest rooms 7 days a week over the year, and plan for the times of the year when the Guest Rooms are at full occupancy(June-September). Plus, over the vacation periods, support with the cleaning of any student blocks that are sold externally to visitors.

Cleaning services includes

• Full room clean upon departure

- Room refresh during stay
- Cleaning of communal areas such foyer areas and corridors
- Shared kitchens
- Deep cleaning

## **Contract 1**

# **Supplier**

MARGARET CLEANING SOLUTIONS LTD

#### **Contract value**

• £696,326 including VAT

Above the relevant threshold

# **Date signed**

10 October 2025

#### **Contract dates**

- 13 October 2025 to 12 October 2027
- Possible extension to 12 October 2029

• 4 years

Description of possible extension:

12 months plus 12 months allowable extensions

# Main procurement category

Services

# **CPV** classifications

• 90911100 - Accommodation cleaning services

### **Contract locations**

• UKD - North West (England)

# **Key performance indicators**

#### Name

| Health & Safety and Legislative Compliance |
|--|
| Quality of Work                            |
| Reactive Response                          |
| On-Time Completion                         |
| Invoicing/Payment                          |
| Client Relationship/Communication          |
| Contractor Supervision and Management      |
| Sustainability                             |
| Attendance at Contract Review meetings     |

### Other information

# Conflicts assessment prepared/revised

Yes

# **Procedure**

# **Procedure type**

Open procedure

# **Supplier**

#### MARGARET CLEANING SOLUTIONS LTD

• Companies House: 12307106

• Public Procurement Organisation Number: PDYY-5821-MHMX

20 Kempton Road

Lancaster

LA1 4LU

**United Kingdom** 

Email: margaret@margaretcleaningsolutions.co.uk

Website: <a href="http://www.margaretcleaningsolutions.com">http://www.margaretcleaningsolutions.com</a>

Region: UKD44 - Lancaster and Wyre

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

# **Contracting authority**

### **UNIVERSITY OF LANCASTER**

• Companies House: RC000657

• Public Procurement Organisation Number: PHYT-3516-XDZY

Bailrigg

Lancaster

LA1 4YW

**United Kingdom** 

Email: tenders@lancaster.ac.uk

Website: http://https//www.lancaster.ac.uk

Region: UKD44 - Lancaster and Wyre

Organisation type: Public authority - sub-central government