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Award

## **TfL Head Office Catering 2025-26**

Transport for London

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064213

Procurement identifier (OCID): ocds-h6vhtk-05acd9 ([view related notices](#))

Published 10 October 2025, 2:32pm

### **Scope**

### **Reference**

WS2679301535

### **Description**

This requirement is for the provision of catering, hub and hospitality services across TfL's four Head Office locations. Palestra, Pier Walk, Endeavour Square, and Ashfield House. This requirement is to maintain continuity of service while TfL undertakes a full procurement process for a future consolidated catering contract.

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## **Contract 1. TfL Head Office Catering 2025-26**

### **Supplier**

- GRAYSONS HOSPITALITY LIMITED

### **Contract value**

- £1,551,420 excluding VAT
- £1,861,704 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

15 November 2025

### **Contract dates (estimated)**

- 10 December 2025 to 31 August 2026
- 8 months, 22 days

### **Main procurement category**

Services

### **CPV classifications**

- 55500000 - Canteen and catering services

## Contract locations

- UKI - London
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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Direct award

### Direct award justification

Single supplier - technical reasons

The intention is to make a direct award for the provision of interim catering services under Section 41 of the Procurement Act 2023, supported by the justification outlined in Schedule 5, Paragraph 7 - Continuation of Existing Services. This interim arrangement is necessary while the new tendering activity is completed. The decision is based on the rationale that switching suppliers at this stage would result in disproportionate technical difficulties and incompatibilities, thereby meeting the criteria for direct award under the Act.

Particularly due to:

Existing supplier infrastructure that is tailored to TfL head office sites.

Integrated delivery processes and contractual arrangements already in place.

The need to ensure uninterrupted service continuity during high-demand operational periods.

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## Supplier

### **GRAYSONS HOSPITALITY LIMITED**

- Companies House: 07403174
- Public Procurement Organisation Number: PQNL-4371-MYRY

Office 202, Floor 2, The Lighthouse, 1 Kings Cross Bridge

London

N1 9NW

United Kingdom

Email: [michelle.nash@graysons.com](mailto:michelle.nash@graysons.com)

Website: <https://graysons.com/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. TfL Head Office Catering 2025-26

## Contracting authority

### Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: [BSFAribaAdministration@tfl.gov.uk](mailto:BSFAribaAdministration@tfl.gov.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government