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Award

Provision of Maintenance and Servicing of Panic Alarm Systems

Nottinghamshire Healthcare NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064210

Procurement identifier (OCID): ocds-h6vhtk-05acd6

Published 10 October 2025, 2:28pm

Scope

Reference

C394090

Description

The Pinpoint system is a multifaceted security system which uses personnel transmitters, allowing staff protection to discreetly activate calls for Assistance and Emergency when needed. The system integrates with other systems to allow response staff to identify the type and source of the call.

This system is used within 22 locations within the Trust, mostly in community based units, on a closed protocol system that has been in place for a number of years.

To change this system would cause a significant amount of disruption to staff and patients of Nottinghamshire Healthcare NHS Foundation Trust. Therefore, the best course of action to ensure compliance and ensure continued maintenance of these systems would be to publish this notice.

Contract 1. Provision of Maintenance and Servicing of Panic Alarm systems

Supplier

- [Pinpoint Ltd](#)

Contract value

- £48,000 excluding VAT
- £57,600 including VAT

Below the relevant threshold

Earliest date the contract will be signed

28 October 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2028
- 3 years

Main procurement category

Services

CPV classifications

- 79711000 - Alarm-monitoring services

Contract locations

- UKF14 - Nottingham

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Procedure type

Below threshold - without competition

Supplier

Pinpoint Ltd

Ajax Way, Methil Docks, Leven

Fife

KY8 3RS

United Kingdom

Telephone: +44 1333421706

Email: priority@pinpointlimited.com

Region: UKM72 - Clackmannanshire and Fife

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Provision of Maintenance and Servicing of Panic Alarm systems

Contracting authority

Nottinghamshire Healthcare NHS Foundation Trust

- Public Procurement Organisation Number: PJTT-4587-BLBM

Highbury Hospital, Highbury Road

Nottingham

NG6 9DR

United Kingdom

Email: chris.johnson15@nhs.net

Website: <https://www.nottinghamshirehealthcare.nhs.uk/>

Region: UKF14 - Nottingham

Organisation type: Public authority - central government