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Award

CAPTURE Document Disclosure

Department for Business & Trade

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064203

Procurement identifier (OCID): ocds-h6vhtk-05accf ([view related notices](#))

Published 10 October 2025, 2:15pm

Scope

Reference

PR_5004

Description

This Notice signals DBT's intention to carry out a Direct Award procedure in connection with the Capture Redress Scheme.

The Capture Redress Scheme (Scheme) has been established to provide financial redress to postmasters who experienced losses due to faults in the Capture software (Capture). Capture was used in Post Office branches between 1992 and 2000, prior to the introduction of the Horizon system. DBT is the Department responsible for the Post Office and is leading the schemes to acknowledge losses and offer fair compensation.

Capture presents challenges due to the time elapsed and the lack of contemporaneous evidence. Post Office Ltd alone holds information on the potential claimants of the Scheme and therefore in order to process such claims DBT needs to put in place a Contract with Post Office Ltd to be able to request and receive the necessary Claimant details.

Whilst DBT anticipates that documentation will be required for up to 1500 claims, it is possible that this amount may be exceeded. The Contract will be put in place for a maximum of 5 years, however it will be terminated earlier should all valid claims be processed sooner.

DBT anticipate that the Contract will commence on 30th October 2025, however subject to agreement between the parties it may commence on a sooner date.

Contract 1. CAPTURE Document Disclosure

Supplier

- Post Office Limited

Contract value

- £1,920,037 excluding VAT
- £2,304,044 including VAT

Above the relevant threshold

Earliest date the contract will be signed

30 October 2025

Contract dates (estimated)

- 30 October 2025 to 30 September 2030

- 4 years, 11 months, 1 day

Main procurement category

Services

CPV classifications

- 79900000 - Miscellaneous business and business-related services

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

Post Office Limited is the only supplier with the information needed in order to process Claims under the Capture Redress Scheme

Supplier

Post Office Limited

- Companies House: 02154540

100 Wood Street

London

EC2V 7ER

United Kingdom

Email: information.rights@postoffice.co.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. CAPTURE Document Disclosure

Contracting authority

Department for Business & Trade

- Public Procurement Organisation Number: PZZJ-6312-QTTD

Old Admiralty Building

London

SW1A 2DY

United Kingdom

Email: commercialbpo@businessandtrade.gov.uk

Website: <http://www.gov.uk/government/organisations/department-for-business-and-trade>

Region: UKI32 - Westminster

Organisation type: Public authority - central government