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Contract

NAC/5202 Public Space Surveillance

North Ayrshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-064139

Procurement identifier (OCID): ocds-h6vhtk-0509bc

Published 10 October 2025, 12:14pm

Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

laurakeane@north-ayrshire.gov.uk

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAC/5202 Public Space Surveillance

Reference number

NAC/5202

II.1.2) Main CPV code

- 50610000 - Repair and maintenance services of security equipment

II.1.3) Type of contract

Services

II.1.4) Short description

North Ayrshire Council (NAC) requires a replacement contract for the annual maintenance, servicing and repairs of public space surveillance camera system. This will include all recording equipment and cameras within Marress House, Friars Croft, Irvine, KA12 8LU. The requirement will also include attendance at emergency call outs as and when required. All of which will be contained within one lot. There is a requirement for an additional lot for technical surveys on NAC's held asset list.

The tender will contain the following Lots:

Lot 1 – Public Space Surveillance

Lot 2 – Corporate Camera Survey

The resultant contract for Lot 1 will be for an initial period of 2 year commencing 7 July 2025 until 6 July 2027 with the option to extend by up to 24 months until 6 July 2029. Extensions will be at the sole discretion of NAC and subject to satisfactory performance and funding. As Lot 2 is a one-off requirement this will be in place for a six-month period from 7 July 2025 to 7 December 2025.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £342,437.93

II.2) Description

II.2.1) Title

Public Space Surveillance

Lot No

1

II.2.2) Additional CPV code(s)

- 50610000 - Repair and maintenance services of security equipment

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

The contractor will provide servicing, maintenance and repair of North Ayrshire Council's public space surveillance camera system including all control, recording and monitoring equipment, cameras, etc, including the equipment within Marress House, Friars Croft, Irvine, KA12 8LU. It shall be administered by North Ayrshire Council.

All cameras shall be monitored from the Marress House, Friars Croft, Irvine, KA12 8LU.

In addition to this, the Contract involves response repairs to all surveillance camera equipment and cameras on a 24 hour, 7 days a week, 365 days of the year basis.

All CCTV equipment and cameras shall be inspected and tested twice per annum together with attendance to all reported faults.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 60

Cost criterion - Name: price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Corporate Camera Survey

Lot No

2

II.2.2) Additional CPV code(s)

- 79311000 - Survey services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

The contractor will provide technical surveys of the surveillance camera systems within

North Ayrshire Council in Scotland. The survey will assess the existing infrastructure, compliance with relevant regulations, and provide recommendations for improvement, upgrade, or replacement where necessary.

Evaluate the current surveillance system's functionality, coverage, and security.

Identify technical faults, blind spots, and potential risks.

Provide recommendations for system enhancement, including estimated costs.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 60

Cost criterion - Name: price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-017821](#)

Section V. Award of contract

Lot No

1

Title

Public Space Surveillance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

King Communications & Security Ltd

Arca Business Centre, 8 South Caldeen Road

Coatbridge

ML5 4EG

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £327,984.38

Section V. Award of contract

Lot No

2

Title

Corporate Camera Survey

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ADT Fire & Security

ADT House, Tannochside Business Park

Uddingston

G71 5PH

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £14,453.55

Section VI. Complementary information

VI.3) Additional information

Please note for Lot 2 - Corporate Camera Survey - Awarded to ADT Fire and Security

Please note this contract shall commence on 15 September 2025 for a period of 6 months with an end date of 15 March 2026. The contract will terminate on this date unless otherwise advised in advance. These charges/rates shall remain fixed until 15 March 2026 and shall be inclusive of all charges necessary to fulfil the requirements of the contract.

(SC Ref:812777)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>